TD SYNNEX | Microsoft

Welcome to The Copilot Cloud Lab Experience

Embark on an unparalleled journey with TD SYNNEX's Copilot Cloud Lab Experience. A cutting-edge initiative designed to empower our partners and their customers amidst this transformative age of AI.

What is the Copilot Cloud Lab Experience?

TD SYNNEX's Cloud Lab offering for Copilot provides a virtual environment that enables partners like you to get started with Copilot and solve industry issues in creating flexible, scalable and cost-effective PoC environments.

Replicate real-life scenarios in Cloud Lab with your customers to illustrate the tangible business benefits of Copilot. And explore specific functionalities through predefined use-cases to demonstrate the tool's versatility.

This unique offering sets us apart as the sole distributor with an exclusive demo environment, providing a hands-on experience and showcasing the immense potential of Copilot for Microsoft 365.

How can you benefit?

Bookable Demo Centre

Partners just like you can reserve dedicated slots in Cloud Lab with ease. This allows you to showcase Copilot's capabilities to your customers at a time that suits you both.

Technical Excellence

TD SYNNEX guarantees a superior experience by configuring essential technical recommendations, including SharePoint Conditional Access, Role-Based Access Controls, Sensitivity Labelling and Data Indexing.

Exclusive Access

Access to the Copilot Cloud Lab Experience is available to all partners who have completed our Copilot Cloud Lab Enablement sessions to ensure you have a foundational understanding of the tool.

Expert Guidance

All partners can request expert support from TD SYNNEX at any time. Including additional paid support to ensure you receive top-notch assistance when you need it.

Global Support Network

TD SYNNEX subsidiaries around the world will be informed of partner opportunities to promote seamless support and collaboration.

The Copilot Cloud Lab Experience heralds a new era of AI exploration, empowering partners to harness the full potential of Copilot for Microsoft 365. Revolutionise the way your customers work, with TD SYNNEX.

Interested? Contact your TD SYNNEX Account Manager today to get started!

Find out more ⊙

Copilot

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What is Copilot Studio

What is Copilot Studio?

A GenAI tool capable of developing custom AI assistants tailored to specific requirements, utilizing various company data sources and integrating with external applications.

Unique offering, Strategic Advantage

We aim to position our CCE as the core of innovation, driving new use cases that highlight the potential of Copilot Studio.

Fit for purpose configuration

- Offering a hands-on and practical Copilot Studio experience within the existing CCE environment
- Added new use cases to demo Copilot Studio capabilities and integrations
- No impact on the existing CCE processes

An opportunity to expand the Copilot Experience

Expand Partner network

Increase our target partner base with new and practical use cases specifically designed with MSPs in mind

Streamline Integration

Highlight the value of the seamless integration with IT management systems and Microsoft applications, helping partners expand their Copilot Opportunity

Best in class data intelligence and automation

Bring advanced data intelligence and automation which enables organizations to transform their operations

Copilot Studio – New Use Cases

Use case 1

Build your own Copilot using corporate data

User is interested to create a new Copilot Studio AI assistant provided with corporate data. In our use case, we've used HR data, assisting employees with questions about health plans and benefits.

Goal

Learn how to configure and release the chatbot in Teams for partners to use and how to feed the chatbot with external data sources and HR knowledge data

Use case 2

Make your Copilot tailor to your needs

Users are interested to add new and customized topics to the Copilot Studio AI assistant making the chatbot tailored to their needs

Goal

Learn how to create a custom topic to trigger a question and start a conversation between the user and the chatbot

Use case 3

Enhance and automate your Customer Service

Users facing technical difficulties in search for a solution, allowing them to seamlessly open a support case and unblock the situation

Goal

Showcase how the integration with ConnectWise and Power Automate allows the chatbot to help the user and raise a support ticket without human intervention

Register here for a Microsoft Copilot Cloud Lab Experience