

Transforming the experience of health care

Using physician assistive solutions
to reduce the administrative burden
on clinicians



The challenge:

Battling physician burnout

Physician burnout is an ongoing epidemic throughout health care. Clinicians are battling widespread burnout and dissatisfaction in a complex health care environment with competing priorities.

58%

of physicians often have feelings of burnout.¹

54%

of burned out physicians say it severely impacts their lives.²

68%

of clinicians say burnout has negatively affected their relationships.²

60%

of physicians say bureaucratic tasks contribute to burnout.²

The primary cause:

Overwhelming administrative burden

The clinical documentation burden weighs heavily on physicians and clinicians. Often, physicians spend more time on administrative tasks than they do with their patients.



Physicians spend nearly 50% of their workday on the electronic health record (EHR) and desk work while spending only 27% of their total time on direct clinical face time with patients.³



About half of physicians report not having enough time to complete clinical documentation.⁴



More than one-third of physicians reported moderately high or excessive time spent on the EHR at home.⁴

The answer:

Solventum clinician solutions

Solventum is committed to transforming the experience of health care for physicians, patients and other caregivers. Solventum's physician assistive solutions are designed to help reduce the administrative burden on clinicians and drive down physician burnout rates, ultimately improving the well-being of patients and clinicians.

Solventum creates time to care by enabling clinicians to focus less on documenting care in the EHR and focus more on delivering care to patients.

Solventum's speech-driven solutions include:



Front-end speech
recognition



Back-end dictation
and transcription



Mobile speech
recognition



Computer-
assisted physician
documentation
(CAPD)



Virtual assistants
and ambient clinical
documentation

Save time and improve documentation with advanced speech recognition

By bringing **conversational artificial intelligence (AI)** and ambient intelligence directly into clinician workflows, Solventum enables clinicians to conversationally capture the complete patient narrative in the EHR. Our solutions have helped clients close care gaps with real time **CAPD** that delivers clinical insights to physicians. **Natural language understanding (NLU)** technology supports contextual understanding of the patient's narrative and helps to improve documentation accuracy from the start.

Solventum documentation solutions include:

1

Solventum™ Fluency Direct™ is a cloud-based speech and AI-powered solution that enables physicians of any medical specialty to conversationally create, review, edit and sign clinical notes directly in more than 250 EHR systems. Speech-enabled commands and navigation capabilities across many systems and devices create efficiency and provide a better user experience.

2

Solventum™ Fluency™ for Transcription Flexibility Module is a speech-driven physician document creation solution that uses the same cloud-based technology as Solventum Fluency Direct, allowing clinicians to document in the absence of a documentation functionality in the EHR.

Flexibility for any device, workflow or setting

With Solventum cloud-based speech understanding technology, clinicians can capture the patient encounter using any device from anywhere. Integration for mobile devices and apps gives clinicians the chance to switch between mobile and desktop devices. Solventum makes it easy for clinicians to dictate notes at home, the clinic, hospital or on the go.

Solventum helps improve clinicians' EHR documentation experience across more than 250 EHRs by delivering the flexibility physicians need to support their natural and individual documentation workflows. The single conversational AI platform enables users to utilize different speech options, all with the same cloud-hosted user profile shared across applications, workflows and devices, letting physicians choose the best documentation option for their needs.



Solventum makes it easy for clinicians to dictate notes at home, the clinic, hospital or on the go.

Real time clinical intelligence with AI-powered CAPD

Solventum CAPD technology proactively delivers real time clinical intelligence to clinicians for continuous improvement in how they care for patients.

This technology continuously and in real time analyzes the note and delivers proactive nudges to clinicians, helping physicians close care gaps and improve documentation in the EHR. It proactively engages clinicians with clinical documentation integrity (CDI) and hierarchical condition category (HCC)-related insights in order to reduce rework and reduce retrospective queries.

The system also tracks and reports on physician interaction with the system to demonstrate engagement and compliance.



Solventum's CAPD functionality proactively presents context specific clinical insights to physicians within the EHR documentation workflow.

The next step:

Virtual assistant technology and ambient clinical documentation

Solventum's virtual assistant technology delivers an ambient experience to clinicians, allowing them to focus on the patient instead of the EHR when delivering care. It uses conversational AI to help clinicians document the patient encounter and automate tasks, including:



Information lookup

Con conversationally search the patient chart to get the right information, right away.



Conversational order entry

Speech enable computerized physician order entry (CPOE), which accounts for 12.1% of physician clinic hours (43 minutes) in the EHR.⁵



Easy EHR navigation

Completely transform the way clinicians experience and interact with the EHR with intuitive, conversational workflows.



Documentation tasks

Quickly and easily capture a note in free form, and complete EHR documentation with task and command management using ambient speech.



Ambient experience

Enable real time patient and physician interaction without technology getting in the way.

Solventum's conversational AI and ambient clinical intelligence solutions are designed to transform the experience of health care, optimize the EHR, drive higher quality documentation and improve the well-being of both patients and physicians.

How Solventum speech understanding helps clinicians

Our speech understanding solutions can improve physician satisfaction, user experience and efficiency. Solventum clients have reported personal success stories, including the ability to:

Complete patient notes quicker

52% faster clinical documentation⁶



Communicate notes

three to four times faster than typing⁷



Close encounters more quickly

30% faster closure rate⁷



Create time to care

30% increase in physician productivity⁸



More than **300,000 clinicians** use Solventum speech understanding solutions

References

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The Solventum commitment

What do you have in place to help physicians deal with burnout? How do you help them have less screen time and more face time with patients? Do your clinicians have resources that bring the joy back to health care?

Solventum is dedicated to creating time to care and transforming the experience of health care for physicians by reducing administrative burden and empowering them to document in their natural workflow. Our cloud-based, EHR-compatible solutions bring conversational AI directly into clinical workflows to help improve the experience of delivering care for both patients and physicians.

Learn how Solventum can help.



Contact Solventum today

For more information on how our products and services can assist your organization, contact your Solventum sales representative, call us at 800-367-2447, or visit us online at [Solventum.com](https://www.solventum.com).



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