

Solventum™ Outpatient and Professional Revenue Cycle Services

Coding, auditing and documentation expertise to help improve your outpatient and professional revenue cycle.

- Implement effective revenue enhancement and achieve rapid revenue improvement by identifying and addressing gaps in processes, training and compliance
- Gain valuable insight into revenue opportunities from incomplete or inaccurate documentation, coding and/or billing
- Enhance revenue cycle staff and provider performance through comprehensive education and training



Outpatient revenue services

The outpatient revenue cycle in any organization is complex at best. Different outpatient settings (the emergency room, wound care, interventional radiology, infusion clinic and same day surgery, to name a few) have unique coding and billing requirements. These differing requirements – paired with frequently changing guidelines – make it difficult to manage all areas equally, and effectively.

Common outpatient revenue cycle challenges

- Bypassing of medical necessity edits
- Conflicting orders for patient status
- Inaccurate coding and reporting of observation hours
- Inappropriate application of modifier -59
- Incomplete documentation
- Missing charges for procedures
- Payer evaluation and management (E/M) downgrades
- Under coding and over coding
- Untimely identification of inpatient-only procedures



Professional revenue services

Like outpatient revenue services, those responsible for the professional revenue cycle have difficulty effectively managing its numerous functions as well. When providers are tasked with performing their own coding, opportunities to improve risk adjustment and E/M coding can arise.

Common professional revenue cycle challenges

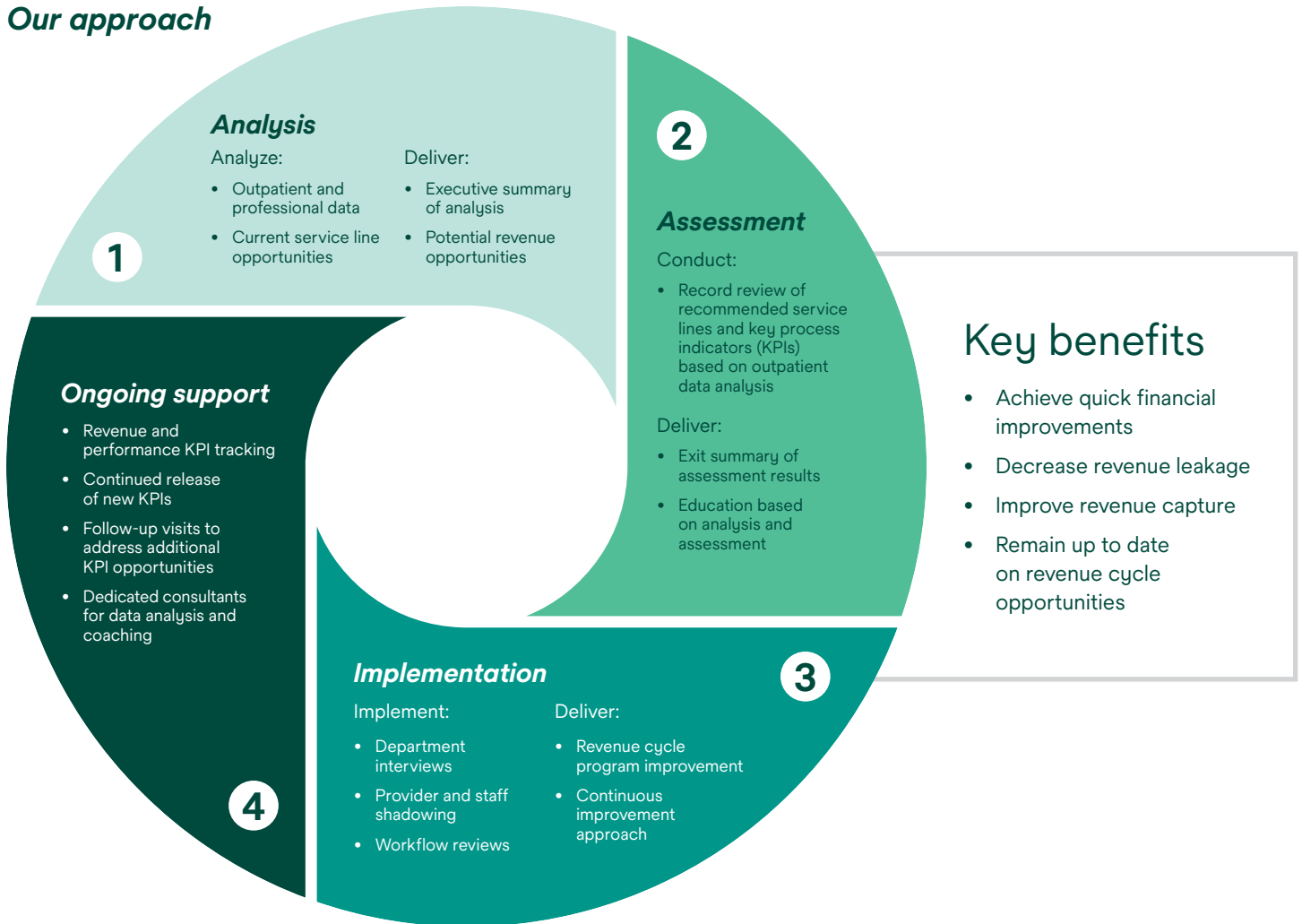
- Charging for critical care when patient is stable or improving
- Inaccurate assignment of hierarchical conditions categories diagnoses
- Inappropriate modifier placement
- Incomplete documentation
- Incorrect coding of E/M levels
- Missing charges for procedures and screening services

More insight. Less costly oversight.

For many organizations, a deep skill set for complex issues isn't always available in-house. That's why external methodology, monitoring and consulting can be crucial in achieving a healthy revenue cycle.

Rooted in a history of deep expertise, Solventum delivers a broad array of innovative solutions and services designed to eliminate revenue cycle waste. We're confident in our methodology. Why? Because it derives from decades of partnering with a variety of customers in outpatient and professional settings.

Our approach



Contact Solventum today

For more information on how our software and services can assist your organization, contact your Solventum sales representative, call us at 800-367-2447, or visit us online at [Solventum.com](https://www.solventum.com).



Solventum Corporation
3M Center, Building 275
2510 Conway Avenue East
Maplewood, MN 55144

© Solventum 2024. All rights reserved. Solventum and the S logo are trademarks of Solventum or its affiliates. Other trademarks are the property of their respective owners. Please recycle. Printed in U.S.A. Published 11/24