

# Predict, prioritize and prevent potential denials

There's no denying it – denials are the squeaky wheel of the revenue cycle. Chasing down missing or inaccurate information takes valuable time – with no guarantee the appeal will be successful. The best way to address denials? Avoid them from the start.

Change the game of denials management with **Solventum™ Revenue Integrity System**, which is designed to analyze clinical, coding and payment data to identify root causes and leverages proprietary machine learning models to predict potential denials before they happen. Throughout the patient's journey, the system analyzes documents and clinical data to provide real time insights and strategic recommendations for intervention within revenue cycle workflows – making denial prevention part of what your team does every day.

## Two-phase approach

**Phase 1** Enhanced reporting:  
Actionable root cause analytics around potential clinical denials

A combination of clinical and financial data offers insights that link upstream clinical activities to downstream payment outcomes. Reports include:



Monthly denials insight reports that enable your team to make proactive changes to help prevent potential denials before they happen



Dashboards that provide actionable analytics and financial impact of clinical documentation integrity (CDI)-driven denials tied to productivity and provider engagement

**Phase 2** Workflow integration:  
Real time guidance to avoid potential denials

### *Phase 2 requires completion of phase 1*

Denial risk alerts and insights notify staff of accounts at high risk of denial and provide real time guidance for intervention – within your existing Solventum workflow tools.\* Here's how:



Scores predict the probability of a denial pre-claim and provide nudges and pointers to staff to resolve issues proactively



Dynamically prioritized CDI worklists factor in propensity to deny and include the ability to highlight the financial and quality impact of addressing the identified issue up front

By proactively mitigating clinical denials and improving workflow efficiency, your organization can reduce write-offs and diagnosis related group (DRG) downgrades, increase top line revenue and decrease collection costs.

## Contact Us

For more information on how Solventum solutions can assist your organization, email [info.his-mea@solventum.com](mailto:info.his-mea@solventum.com) or visit us online: [www.solventum.com](http://www.solventum.com)

\*Solventum Revenue Integrity System can be implemented within **Solventum™ 360 Encompass™ System** workflows.