3M™ Advanced CDI Program

The solution for sustainable improvement in clinical documentation.

March 2022

Achieving benefits from CDI and beyond.

How do you improve patient care, accurately report HACs, meet NWAU targets, achieve NSQHS standards, plus improve revenue integrity and financial outcomes – all at the same time?

The answer is with the 3M™ Advanced CDI Program.

Your hospital's clinical documentation might be letting you down in ways you haven't even realised. That's why it has become a strategic necessity to implement a program to improve clinical documentation integrity (CDI).
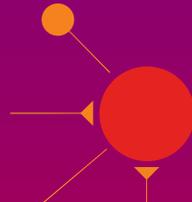
The 3M Advanced CDI Program supports you in creating your hospital's own customised, sustainable CDI program to meet your unique needs and priorities.

While the 3M Advanced CDI Program alone can improve your hospital's performance, it's important to look at the big picture to maximise value. 3M offers a range of technology solutions and workflow tools that can advance capabilities across your whole organisation, resulting in improved patient care, simplified processes and a better return on investment.

3M First to introduce a CDI program in Australia with a local expert team to help you on this journey.

NSQHS = National Safety and Quality Health Service, HAC = hospital acquired complications, NWAU = National Weighted Activity Units.

Key Benefits

▶ **Complete**
and accurate documentation at the point of care

▶ **Quality**
patient outcomes from improved clinical communication

▶ **Specific**
and complete inpatient clinical coding

▶ **Appropriate**
DRG assignment and reimbursement resulting in minimal claims denials

▶ **Accurate**
hospital profile reflecting true patient complexity, resulting in quality metrics for reporting

How the 3M™ Advanced CDI Program works.

Discovery

In the discovery phase, we conduct a review of a random sample of your hospital's coded records to identify areas where improvements can be made and to estimate the financial impact of incomplete or missing documentation. The outcomes of this review form the basis of a roadmap for an effective and measurable CDI program.

Training/Awareness

In the training phase, 3M CDI experts provide training for CDI specialists and raise awareness with clinicians to optimise the impact of your CDI program.

Clinical Documentation Specialists

3M's specialist team provides training for CDSs so they are immediately competent and effective and can drive your CDI program at a rapid rate.

Clinicians

The 3M CDI team can help build engagement with clinicians to support sustainable improvements in clinical documentation.

Enhance your CDI program with 3M technology solutions

3M™ M*Modal CDI Collaborate

▶ CDI workflow and query management tool
▶ Integrates with 3M™ Codefinder
▶ Real-time reporting and analysis of CDI outcomes
▶ Measurement of program success
▶ Works with or without an EMR
▶ Supports collaboration between CDI specialists and clinical coders

3M™ M*Modal CDI Engage

▶ Computer-assisted clinician documentation
▶ Cloud-based platform leveraging AI and natural language understanding to embed clinical intelligence
▶ Automated real-time feedback to clinicians across multiple care settings
▶ A quick and easy solution to put in place

Feedback from Clinical Documentation Specialists trained by 3M.

> 66 *I thoroughly enjoyed the training and am very excited to translate my gained knowledge into skills that will better serve the CDI program at my hospital.* 99

> 66 *I feel confident to commence my role as CDS at my hospital after receiving this training.* 99

> 66 *The training was a wonderful experience, the team from 3M were professional and we gained a lot of knowledge.* 99

> 66 *Overall, this experience was perfect – methodical and inclusive of all the elements relevant to our role.* 99

> 66 *Really good training. Relaxed, knowledgeable presenters who support and direct our learning well. I have a much better understanding of my role since attending this training.* 99

Health Information Management Association Australia
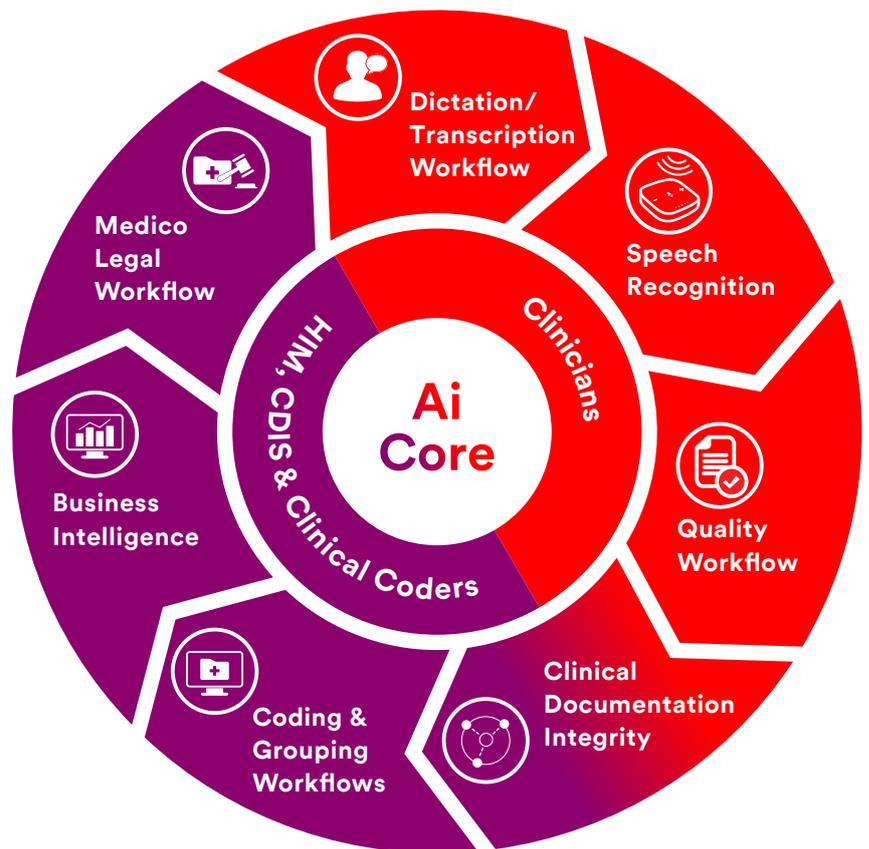**A Strategic Asset**®

HIMAA Accredited
The 3M™ Advanced CDI Training Program for CDSs is a HIMAA Points Approved Program as part of the Professional Credentialing Scheme. For more information about the program, visit the 3M website.

3M can advance capabilities across your organisation.

At 3M, we understand that CDI is part of the continuum of health information management. That's why we focus on solutions that can improve your entire clinical documentation lifecycle and impact your whole organisation. 3M software solutions can help you extract more value from your EMR and provide valuable insights for clinicians, HIM directors and CFOs.

The benefits of partnering with 3M across your organisation

▶ Superior documentation at all stages, enabling better decision making
▶ Integrated systems and simplified processes
▶ Single vendor improves ROI and simplifies accountability

3M Science. Applied to Life.™

3M: The confidence of world-leading experience.

3M Health Information Systems

300+
Active industry partnerships*

20 countries
Use 3M Health Information Systems products

60 million+
Clinical documents pass through our systems every month*

750+
ANZ region hospitals use 3M clinical coding solutions

30+ years
of working with Australian and New Zealand hospitals

1,450+
Facilities send data through our 3M™ Clinical Discovery Engine every day*

*Global data

Over 100 years ago, the 3M Company was founded on creating innovative solutions to persistent problems, and for more than 35 years, 3M Health Information Systems has been applying that same innovative spirit to health information management.

When you partner with 3M, you not only get an army of experts and a comprehensive healthcare data set working for you, but you also position your data systems and teams toward the future. We work with more than 5,000 healthcare organisations, both providers and payers, to deliver cutting-edge software and services that help them succeed.

Let us do the same for you. **Contact us today**

For more information on how the 3M™ Advanced CDI Program can assist your organisation, contact your 3M Health Information Team on:
Australia: 1800 029 706, or visit us online at www.3M.com.au/HIS
New Zealand: 0800 444 639, or visit us online at www.3M.co.nz/HIS