

MSA Middle East

S2, B block , Warehouse No. 5
 Plot No. 71, 7th Street, Musaffah West 5
 Musaffah Industrial Area, Abu Dhabi, UAE
 Tel.#: +97126333926



SNN #

SERVICE NOTIFICATION FORM

All non-warranty returns are subject to inspection charges that will be applicable, should customer decide not to go ahead with the repair. Warranty units will only be charged this fee in the event the unit is tested and found to be working according to factory specifications.

Date	Unit Type	MSA Order # or Invoice # <i>(Mandatory for Warranty Claims)</i>	Serial No.
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Detailed Description of the Problem:

Please describe as best you can the Operating Conditions where the detector is located-please choose appropriate answer.

Is the unit located Indoors /Outdoors ?
 Describe temperature range: Min C/F Maximum C/F Humidity %
 Heavy vibration: Yes / No Close vicinity to High temperature equipment: Yes / No
 Is it in a dusty or dirty area: Yes / No

End User Information:

End User Name:		Tel:	
Contact Person:		Email:	
Return repaired / evaluated unit to address below:			
Company:		Attn of:	
Address:			
City:		State:	P.O. Box:
Country:		Tel: <small>(Include country and/or area code)</small>	Fax #: <small>(Include country and/or area code)</small>
Contact:		Email:	

IMPORTANT:

1. You should include this form together with the unit. Keep a copy for yourself!
2. Send the unit together with the completed form to:
 MSA Middle East
 S2, B block , Warehouse No. 5
 Plot No. 71, 7th Street, Musaffah West 5
 Musaffah Industrial Area, Abu Dhabi, UAE
 Tel: +97126333926
3. Mark your package with the SNN # on the outside and refer to this # in any correspondence.
4. Mark your package REPAIR & RETURN ITEM
5. The inspection report is valid for 3 months only.
6. MSA will not be responsible for keeping the units more than 3 months.
7. Email a copy of this form (filled) to service.mideast@msasafetv.com