

Field Service – North America only

Labor Rates	Standard	Overtime	Sunday/Holiday	Minimum Billing
Field Service Time	\$305.00/hour	\$457.50/hour	\$610.00/hour	4 hours
Off-Shore Time + Ship Service	\$305.00/hour	\$457.50/hour	\$610.00/hour	12 hours/day - oil rigs 8 hours min - ships
Travel Time	\$305.00/hour	\$457.50/hour	\$610.00/hour	Portal to Portal Nearest 1/2 hour
Training Time	\$305.00/hour	\$457.50/hour	\$610.00/hour	4 hours
Contract Time	\$305.00/hour	\$457.00/hour	\$610.00/hour	4 hours

Standard Rates apply during normal daylight business hours 8:00 am to 5:00 pm Monday–Friday excepting Holidays

Overtime Rates apply after 8 hours in a day or for evening/night shift work or Saturday work

Double Time Rates apply for Sunday or MSA Holiday work

Travel Time is charged actual portal to portal to the nearest 1/2 hour

Contract Rate applies to agreements with planned visits and applies to both service time and travel

FIELD WARRANTY SERVICE

Labor NC
 Travel \$305/Hour (Standard)
 Travel Expense* Actual Cost
 Mileage \$2.50/Mile
 (*including airplane, train, auto rental, lodging, meals, telephone calls, parking and tolls)

WARRANTY INFORMATION

Parts Warranty

Replacement parts are warranted against defects and workmanship for 90 days or the balance of the original product warranty, whichever is longer. Disposable items, such as fuses, lamps, non-rechargeable batteries, etc., are not warranted.

Service Warranty

After repair, your unit is calibrated to the original factory specifications and is warranted against defects and workmanship of items repaired for 90 days. Disposable items, such as fuses, lamps, non-rechargeable batteries, etc., are not warranted.