



The Safety Company
MSA Corporate Center
 1000 Cranberry Woods Drive
 Cranberry Township, PA 16066
 800.MSA.2222
 www.MSAafety.com

Channel Partner Notification:
User Inspection Notice – V-EDGE® Web PFLs

August 2025

PLEASE READ NOW AND TAKE ACTION

Dear Valued Channel Partner:

MSA is issuing you the enclosed notification because our records indicate that you purchased potentially affected product. In accordance with your distribution agreement, please notify your customers who purchased potentially affected items and stop deliveries of any product in your possession until you have read and taken action per the notification.

Notifying Your Customers: Please complete one of the below options to notify your customers.

Option 1 - Issue a copy of the enclosed notification to customers that may have purchased potentially affected product as soon as possible.

Option 2 - Provide MSA with an electronic file of all affected customers, and we will send out the notification for you. The excel file needs to include the following seven fields of information:

- | | |
|---------------------------------|--|
| 1. Your customer's company name | |
| 2. Customer's name | 5. Customer state (country outside US) |
| 3. Customer street address | 6. Customer zip code (if applicable) |
| 4. Customer City | 7. Customer email address (if known) |

US and Canada – Complete the survey in the email you receive from MSA regarding this notice. If you choose to have MSA notify your customers, upload the excel file to this survey.

All other regions - Send confirmation to MSA at the email address indicated in the MSA Customer Service Contact Information and indicate which option you are completing. If choosing option 2, upload the excel file to the email.

All information provided will be used exclusively to complete this notification. MSA processes personal data strictly in accordance with our Privacy Statement: <https://us.msasafety.com/privacy-policy>

For any questions regarding this notification, please contact MSA as shown below:

Region	Email
US and Canada	ProductSafetyNotices@msasafety.com
Europe, Middle East, Africa	ProductUserNotice@msasafety.com
All other regions	Contact your local MSA representative

Your continued safety and satisfaction is important to us, and we appreciate your prompt attention to this matter.

Best Regards,

Adam Troup
 Product Safety Manager