



## **User Safety Notice**

### **MSA G1 Regulator Hose Inspection**

February 3, 2022

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
[www.MSAafety.com](http://www.MSAafety.com)

**Dear MSA G1 Customer,**

MSA is issuing this User Safety Notice to inform you of a new and additional required step to the inspection of your Fire Service G1 Self Contained Breathing Apparatus (SCBA). This is in response to a limited number of reports of bulging hoses for the G1 second stage regulator (also referred to as the demand valve). In one report, the bulge also exhibited a leak.

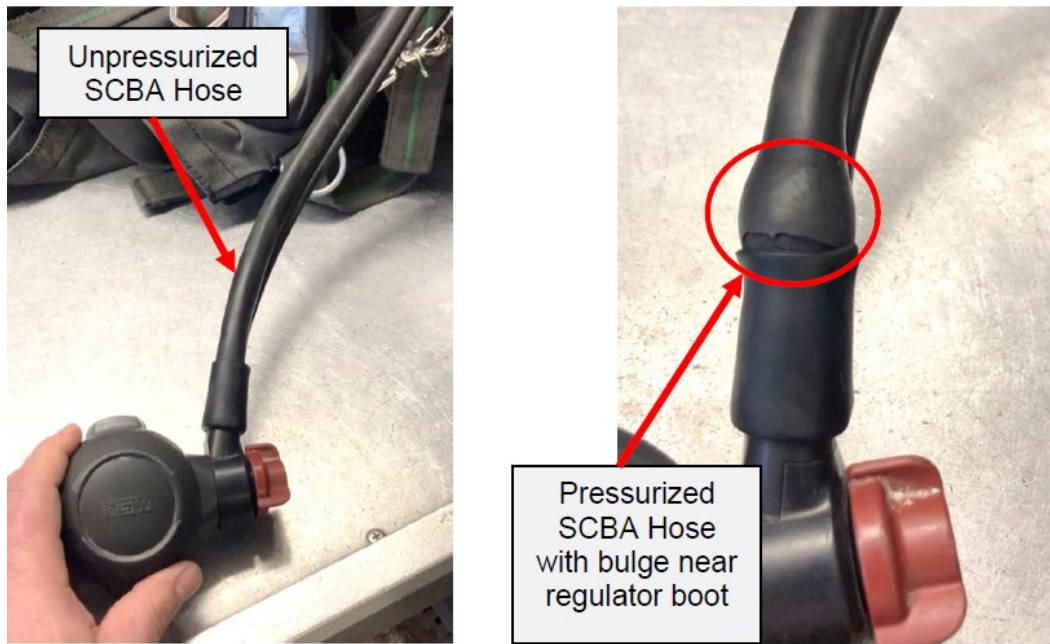
The G1 SCBA operating manual contains instructions for visual inspections to be performed upon receipt, daily and after each use. Users are instructed to inspect all components for “deterioration, dirt, cracks, debris, tears, holes, stickiness, signs of heat- or chemical-related damage, or other visible signs of damage.” Based on the reports MSA has received, we are advising customers to perform inspections of the second stage regulator hose, while the SCBA is pressurized, daily and after each use. Wear safety glasses while performing the inspection.

An example of a bulging hose can be seen in Figure 1. Any SCBA that exhibits a bulging condition must be removed from service. Also remove from service any G1 SCBAs with second stage regulator hoses exhibiting deterioration, dirty O-rings or seals, cracks, debris, tears, holes, stickiness, signs of heat- or chemical-related damage, or other visible signs of damage.

**MSA is advising all customers to inspect MSA Fire Service G1 second stage regulator hoses while the SCBA is pressurized during the daily and after each use visual inspections.**

**Remove from service any G1 SCBAs with second stage regulator hoses exhibiting bulging, deterioration, dirty O-rings or seals, cracks, debris, tears, holes, stickiness, signs of heat- or chemical-related damage, or other visible signs of damage.**

**Wear safety glasses while performing the inspection.**



**Figure 1 – Example of Bulging Regulator Hose**

### **Addressing G1 SCBA That are Removed From Service**

To request replacement G1 regulator hose assemblies, please use the attached MSA G1 SCBA Regulator Hose Assembly Replacement Order Form. You will be requested to return the assembly that did not pass inspection.

For questions about this notice, please contact MSA at:

- U.S., Canada, or U.S. Territories – +1-866-672-0005, [IRG@MSAafety.com](mailto:IRG@MSAafety.com)
- Middle East, Africa - [cs.mideast@msafety.com](mailto:cs.mideast@msafety.com)
- Hong Kong, Asia - +603-9767 8800, [msa.malaysia@msafety.com](mailto:msa.malaysia@msafety.com)
- Australia, New Zealand - 61 (02) 9688 0333 / 1300 728 672, [aus.customerservice@msafety.com](mailto:aus.customerservice@msafety.com)
- Europe – Contact local MSA Customer Service

We apologize for any inconvenience this may cause; however, your safety and continued satisfaction with our products is important to us.

Issued by: Nathan Andrulonis  
Director, Product Safety



## **MSA G1 SCBA Regulator Hose Assembly Replacement Order Form**

Please complete this form and email it to the address below. Included in the email, please provide photos of the affected second stage regulator hoses that require replacement.

U.S., Canada, or U.S. Territories – <a href="mailto:IRG@MSAsafety.com">IRG@MSAsafety.com</a>	Australia, New Zealand - <a href="mailto:aus.customerservice@msasafety.com">aus.customerservice@msasafety.com</a>
Middle East, Africa - <a href="mailto:cs.mideast@msasafety.com">cs.mideast@msasafety.com</a>	Europe – E-mail local MSA Customer Service
Hong Kong, Asia - <a href="mailto:msa.malaysia@msasafety.com">msa.malaysia@msasafety.com</a>	

A separate form must be submitted for each fire department reporting regulator hoses that did not pass inspection.

**Department Name**

**Contact Name**

**Phone**

**Email**

**Department Shipping Address**

**Address 2**

**City**

**State**

**Zip**

**Is your Department CARE Certified?**       Yes       No

**Channel Partner/Distributor**  
*(If Department not CARE certified)*

**Channel Partner Shipping Address**

**Address 2**

**City**

**State**

**Zip**

**Part Number(s) of G1 SCBA Hose Assemblies Requested and Quantities Needed of Each**

**G1 SCBA Serial Number(s)**