

## TROUBLESHOOTING

Filters can be purchased at a retailer near you, online at [www.holmesproducts.com](http://www.holmesproducts.com), or by calling 1-800-546-5637.

| Air Purifier Model Number | Filter Quantity Needed | Filter Model Number              | Filter Description |
|---------------------------|------------------------|----------------------------------|--------------------|
| HAP9726                   | 2                      | HAP600M<br>HAPF600DM<br>B Filter | True HEPA Filter   |
| HAP9726                   | 2                      | HAPF60<br>C Filter               | Carbon Filter      |

| TROUBLESHOOTING  |  |
|--|--|
| Problem  | Solution   |
| <ul style="list-style-type: none"> <li>Unit will not operate.</li> </ul> | <ul style="list-style-type: none"> <li>✓ Check if unit is properly plugged in and outlet is energized.</li> <li>✓ Make sure unit is turned ON by pressing the Power Button (⏻).</li> <li>✓ If the front grill does not fit properly, the unit will not operate. Make sure the filters are properly installed and make sure the front grill is seated correctly.</li> </ul> |
| <ul style="list-style-type: none"> <li>Decreased air flow.</li> </ul>    | <ul style="list-style-type: none"> <li>✓ Make sure nothing is blocking air inlet and filtered air outlets.</li> <li>✓ If the filters have not been changed in a year or more, change the HEPA filters.</li> <li>✓ Ensure carbon filters are changed every 60-90 days.</li> </ul>   |
| <ul style="list-style-type: none"> <li>Excessive Noise.</li> </ul>       | <ul style="list-style-type: none"> <li>✓ Make sure parts are firmly positioned in place.</li> <li>✓ Be sure the plastic bag has been removed from the carbon filter.</li> </ul>  |

## LEARNING MORE

For a wealth of information about your air purifier and other Holmes® products, visit our website at [www.holmesproducts.com](http://www.holmesproducts.com) or call 1-800-546-5637.

## WARRANTY INFORMATION

### 3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

#### What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

## WARRANTY INFORMATION

#### How to Obtain Warranty Service

##### In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

##### In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

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HAP9726/HAP9726B\_15EM1

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# Holmes®

## Owner's Guide

HAP9726/HAP9726B



True HEPA  
**Allergen Remover**  
with Optional Ionizer

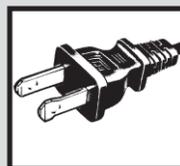
**PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS**

## IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. These precautions include:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. If the filter is covered by a bag when shipped, remove plastic bag before use.
4. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs, near heat registers, radiators, stoves, or heaters.
5. To protect against electrical hazards, DO NOT immerse the appliance in water or other liquids. Do not use near water.
6. Close supervision is necessary when any appliance is used by or near children, or disabled persons.
7. Always unplug the air purifier before moving or cleaning the unit, opening the grill, changing the filters and whenever the unit is not in use. To disconnect the unit, be sure to pull the plug and not the cord.
8. NEVER drop or insert any objects into the openings of the unit.
9. DO NOT operate any appliance with a damaged cord or plug. If the motor fan fails to operate or the unit has been dropped or damaged in any manner, return appliance to manufacturer for examination and/or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by Jarden Consumer Solutions may cause hazards.
11. DO NOT use outdoors.
12. NEVER place on a soft surface such as a bed or sofa as this could cause the unit to tip over and block the air inlet or outlet grills.
13. Keep unit away from heated surfaces and open flames.
14. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by Jarden Consumer Solutions or an authorized Jarden Consumer Solutions Center.
15. DO NOT place anything on top of unit.
16. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the appliance.
17. Always turn the appliance off before unplugging it.
18. The ionizer in this appliance produces less ozone than the UL established limits of 50ppb (parts per billion). However, in high concentrations, ozone can be harmful to birds and small pets. To prevent ozone buildup, we suggest using the ionizer in well ventilated areas with the fan on.
19. This appliance should only be used in a room with temperatures between 40° F and 110° F.
20. **WARNING:** To reduce the risk of fire or electric shock, DO NOT use this appliance with any solid-state speed control device.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS



**THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.**

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

## FEATURES - OPERATIONS

### CORD SAFETY

- The length of cord used on this appliance was selected to reduce tangling or tripping hazards.
- If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the electrical rating of the air purifier (see rating label marked on product).
- Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

### GET TO KNOW YOUR AIR PURIFIER

- Your Holmes® air purifier features a True HEPA filter that removes up to 99.97% of airborne allergens as small as 0.3 microns, including ragweed pollen, grass pollen, tree pollen, household dust, dust mite debris, mold spores, pet dander and smoke from the air passing through the filter.
- Arm & Hammer® baking soda and carbon help absorb and eliminate household odors.
- Optional ionizer naturally improves performance and helps freshen the air.

### IONIZER

This appliance has an optional ionizer feature which, when turned on, releases negative ions into outgoing filtered air to help the air purification process.

#### What Are Ions?

Ions are tiny particles that carry a positive or negative charge. They exist naturally around us: in the air, water, and ground. Both positive and negative ions are colorless, odorless, and harmless.

#### How Does The Ionizer Work?

Negative ions help air purification by attaching themselves to very small airborne particles in the room. These particles take on a negative charge and may join with positively charged particles such as dust, pollen, smoke, and pet dander to form larger particles. These larger particles are then more easily captured by the filter system.

#### Important Notes:

Your ionizer may produce an occasional popping or

cracking sound. This is normal and occurs when a small buildup of ions is discharged.

After extended use, you may notice dust around the grills or front panel. This is caused by negative ions exiting the air outlet, evidence of the ionizer's air cleaning effectiveness. You can remove the dust with a soft brush or clean, damp cloth.

Larger particles may be attracted to positively charged surfaces throughout the home, like walls or floors.

- This may occur more frequently when the filter is nearing the end of its usable product life and is unable to capture as many charged particles.
- Excessive amounts of pet dander, dust, or smoke may decrease the life expectancy of the filter and interfere with the ionization process.

To help prevent particles from attracting to surfaces throughout your home:

- You may want to run the ionizer less often.
- Check the condition of the filter more frequently.

**CAUTION:** The ionizer in this appliance produces less ozone than the UL\* established limits of 50ppb. However, in high concentrations, ozone can be harmful to birds and small pets. To prevent ozone buildup, we suggest using the ionizer in well ventilated areas with the fan on.

### TRUE HEPA FILTER

True HEPA (High Efficiency Particulate Air) filters are designed to remove up to 99.97% of airborne allergens as small as 0.3 microns, including ragweed pollen, grass pollen, tree pollen, household dust, dust mite debris, mold spores, pet dander and smoke from the air passing through the filter.

### HIGH, MEDIUM AND LOW SPEED SETTINGS

For optimum air filtration, operate your Holmes® air purifier continuously on the MEDIUM (2) setting. Its rugged motor has been designed to give many years of use. For quieter operation (such as in a bedroom), select the LOW (1) setting. When high levels of air pollution are present, select the HIGH (3) setting to quickly circulate and filter the room air.

\*Tested and listed by the Underwriters Laboratories, Inc.

## FEATURES - OPERATIONS

### FILTER LIFE INDICATOR

The filter indicator light eliminates guesswork by letting you know when it is time to replace the HEPA filters.

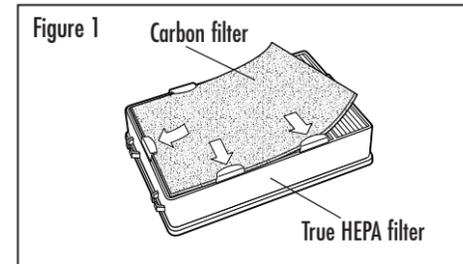
### BEFORE USE

1. After removing the unit from the box, take the plastic covering off the unit and properly dispose of it.
2. Lay the air purifier flat on its back with the front / air intake grill pointing up.
3. Open the door of the air purifier by pressing on the door release button on the side of the unit and gently pulling the door forward.
4. The carbon filters, which are packed in a plastic bag in the box, should be removed from plastic bag and then placed on each of the HEPA filters. The plastic tabs on the HEPA filter will hold the carbon in place (see Figure 1).
5. Replace the front grill by aligning it with the unit and gently pressing it until it is firmly in place.

### OPERATING INSTRUCTIONS

1. Select location where air intake grill and filtered air outlet are not obstructed.
2. Plug into a 120V AC electrical outlet.
3. Press the Power Button (⏻). The unit will turn onto LOW and the LED light on the outer ring of the LOW setting (1) button will illuminate.

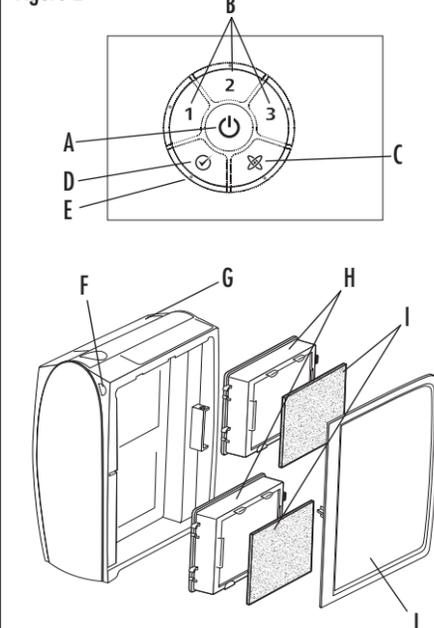
**NOTE:** Every time you power on the air cleaner, the Filter Life Indicator light on the outer ring of the Filter Reset Button (⊙) will blink several times to test current condition of the filters. If filters are in good condition, the light will remain green. As filters



get dirty, the light will change first to yellow and then to red. See Filter Replacement Instructions for more information.

4. Select the desired speed setting from HIGH (3), MEDIUM (2) or LOW (1) by pressing the desired operating speed button on the control panel. For continuous use, it's recommended to operate the air purifier at the MEDIUM (2) setting. For quieter

Figure 2



- |                                  |                        |
|----------------------------------|------------------------|
| A. Power Button (⏻)              | F. Door Release Button |
| B. Speed Control Buttons (1-2-3) | G. Filtered Air Outlet |
| C. Ionizer Button (⊗)            | H. True HEPA filters   |
| D. Filter Reset Button (⊙)       | I. Carbon filters      |
| E. Filter Life Indicator Light   | J. Air Inlet Grill     |

## CLEANING / MAINTENANCE - FILTER REPLACEMENT

operation or use in a bedroom, select the LOW (1) setting. When high levels of air pollution are present, select the HIGH (3) setting to quickly circulate and filter the room air.

5. To release negative ions into the filtered air, active the Ionizer feature by pressing on the Ionizer Button (⊗). The outer ring of the button will illuminate in blue. **NOTE:** The ionizer will not work unless the unit is running.

### CLEANING / MAINTENANCE INSTRUCTIONS

1. Turn the air purifier off and unplug it before cleaning.
2. The outside of the air purifier can be cleaned with a soft, clean damp cloth.
3. The air inlet grill (see Figure 3) can be cleaned with a soft, clean damp cloth.
4. The filtered air outlet can be cleaned of dust with a small, soft brush.
5. If you wish to clean the inside of the air purifier, please only use a dry, soft cloth to wipe it down. DO NOT wash filters. **WARNING:** Do not allow moisture to come in contact with the main housing of the air purifier.

### FILTER REPLACEMENT INSTRUCTIONS

#### IMPORTANT:

- DO NOT attempt to wash and re-use the true HEPA filters.
- If the filters are enclosed in plastic bags, remove before use.

#### NOTE:

Every few weeks, check the condition of filters. Filter life will vary, depending on air quality and usage. Under normal conditions of continuous use, the true HEPA filters will operate efficiently for 12-18 months. Carbon filters need to be replaced every 60-90 days.

After approximately 12 months of operation, check the color of the LED light on the outer ring of the Filter Reset Button (⊙):

- GREEN - Filters are in good condition for filtration.
- YELLOW - Filters are still good for filtration, but you should consider purchasing your replacement filters.
- RED - Filters should be replaced before further use.

#### To replace your filters:

1. Turn off and unplug the air purifier.
2. To access filter compartment, open the front air inlet grill door by pressing the Door Release Button.
3. Remove each of the filters from the unit by pulling gently towards you.
4. To replace the carbon filters, simply remove the old carbon filters and insert new carbon filters in place after first removing the plastic bag. Using the plastic tabs as a guideline (see Figure 1).
5. To replace the HEPA filters, discard the old HEPA filters. DO NOT attempt to clean. Put the carbon filters back on the new HEPA filters. Insert the new HAPF600 HEPA filters into the unit, by sliding onto the hang tabs (see Figure 2).
6. Close the front air inlet grill door.
7. After replacing the filters, RESET the Filter Life Indicator by pressing and holding down the Filter Reset Button (⊙) for 3 seconds. The green LED light will indicate that the Filter Life Monitor has been successfully reset.

Figure 3

