



Solace Care & Service Guide

Maintenance & Cleaning Instructions

Mechanism

All mechanisms and assist parts used to maneuver and function the BHP-3 (Behavioral Health Recliner) are maintenance free, with self-lubricating, polymer bushings.

Wood/Thermofoil Finishes (N/A for the BHP-2 & BHP-3)

Use of hospital grade combined disinfectant/detergent only. Make sure to dry promptly. DO NOT use steam cleaners, pressure washers, or abrasive (scratch pads, Brillo, Comet etc.) cleaners on any Solace Chairs.

Powder coated Finish (Solace Cuff Chair) & Arm Caps (Solid Surface/Polyester)

Tested with the following cleaners:
1- PDI Sani-Cloth plus –
Quat based disinfectant
2- Dispatch –
bleach-based disinfectant -1:10 dilution
3- Virex Tb -Quat based disinfectant

DO NOT USE ABRASSIVE CLEANERS OR PADS

Upholstery

Obtain the fabric care specifications from the upholstery supplier. For our primary fabric, C.F. Stinson—CORE: Cleaning Code:(W), Clean with water-based foam or water-based cleaners only. Do not use solvents. We recommend using a professional cleaning service. Bleach solutions of up to 10% may be used for more difficult stains.



SOLACE
HEALTHCARE FURNITURE

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Cylinder Adjustment

With time and repetitive movement, cylinders for the footrest and backrest may occasionally need adjustments. Please see the instructional video at the link below, on how to properly adjust cylinders.

<https://youtu.be/t2wNMCI0Am4>

Cylinder Adjustment cont.

Items Needed:
Security bit with extension
Impact or drill
Small Channel locks
11/16 Wrench

SERVICE VISITS

Requesting a service visit

If there are repairs that need to be done to a recliner and the above information does not solve the issue, please contact us at service@hcfbysolace.com to schedule a service and we will send a technician to troubleshoot and repair the effected recliners. Send an email using the following layout:

Layout of service request

Subject: Service Request
Message: (Please provide as much detail as possible)

1. Hospital/Clinic & City/State:
2. Estimated Purchase Date:
3. # of Recliners needing service:
4. Briefly describe issue:
5. Contact person/number/email: