Fault code	Faulty description	Solution
E-1	Motor hall break or Signal problem	Wire of tube and control box don't connect well, reconnect to solve. If can't solve, change the tube.
E-2	Motor's phase wire disconnect	Reconnect the wire, if can't solve the problem, changing the tube.
E-3	Motor unplug	Reconnect the wire, if can't solve the problem, changing the tube.
E-4	Motor short circuit	Change the tube
E-5	Motor stalling	Reduce desktop loading weight, if don't work, changing the tube
E-6	Motor hall direction doesn't match phase	Change two hall wires
E-7	Control box problem	Change the control box
E-8	Handset disconnect well	Reconnect the wire of LED display control panel. If can't solve the problem, changing LED display control panel.
E-10	Screw rod to botton or to topside	Reset ： Long press down key "-" until the lowest position. When LED display shows "RST" and hear "beep" sound, LED display show the lowest height, then reset successfully.
E-12	Electricity power down during working	Connect power plug well
E-13	Anti-collision function working	