

LIFEWAY  
WOMEN'S

LEADERSHIP  
FORUM

## FAQ

### Breakout Sessions

Q: How many breakout sessions will be available during the live stream?

A: There will be four breakout sessions during the live stream:

- Lina Abujamra - One Love: How To Protect The One Thing You Need To Fulfill Your Life And Calling
- Mary DeMuth - How to Navigate Empathy Fatigue
- Elizabeth Woodson - Developing Millennial Leaders
- \*Beth McCord - Embracing Fear and Leading Well: Leadership and the Nine Enneagram Types

\*All breakout sessions, except for Beth McCord, will be available through digital pass that is included with your ticket. Breakout sessions that are not live streamed will be in audio format only. We will also add 4 “bonus” breakout sessions from past events on the digital pass that are not offered at the live event!

### Digital On-Demand

Q: Is worship included in digital on-demand?

A: Worship is not included in the digital pass, but you will have access to main sessions and breakout sessions.

Q: How long does access to digital on-demand last?

A: It will last for one year. Experience this content as much as you like until November 13, 2021.

Q: Are all speakers included in digital on-demand?

A: Most platform and breakout speakers will be included in the digital pass. If a speaker is not included due to a contractual agreement, we will replace it with other training sessions.

Q: When will digital on-demand be available?

A: You will be able to access the on-demand content on [DigitalPass.LifeWay.com](https://DigitalPass.LifeWay.com) on Wednesday, November 18.

## Viewing

Q: Can I watch the live stream later?

A: Yes! You can watch it any time between November 12-18, 2020. Go to [Live.LifeWay.com](https://Live.LifeWay.com) to stream.

Q: What do I need to stream the event?

A: Any streaming device will work. Just make sure you have a strong internet connection!

Q: Can I view the event on multiple devices?

A: Yes. You can view the event on any device that can access the Internet. You can also view via our app on Apple TV, Roku, and Amazon Fire Stick.

Q: How do I access the event?

A: Once you register, you should receive a confirmation email from LifeWayOrderInfo@LifeWay.com with a receipt of your purchase. You will also receive another email from DigitalPassSupport@LifeWay.com with information on how to access your simulcast. If you do not receive these emails, please check your spam folder. See all that we have available for you at [digitalpass.lifeway.com](https://digitalpass.lifeway.com) with the same user ID and password used to register for the simulcast.

Q: What if I'm located in a different time zone?

A: You will be able to join us on the livestream from wherever we are, or you can go back and watch completed sessions later that same day.

## Registration

Q: What is included with my registration?

A: In addition to access to the live stream event on November 12-13 (including all keynote speakers and 4 breakout sessions), you will receive:

- Digital on-demand access for 12 months that includes all the main sessions and all 20+ breakout sessions (valued at \$75).
- A VIP box with LifeWay resources, Forum notebook with handouts from breakout sessions, and other gifts (valued at \$75+).\*
- Access to a special online store featuring discounted resources from authors at the event as well as other LifeWay products, including Bible studies and Bibles.

\*Limited quantity of VIP boxes. Included on a first-come, first-served basis, while supplies last.

Q: When will I receive my VIP box?

A: We cannot wait for you to receive your VIP box! You can expect to receive your VIP box the week of the event.

Q: What is the cancellation policy?

A: All purchases are non-transferable and non-refundable. You may not transfer the cost of the simulcast to another simulcast or event and all purchases are final.

Q: Can I transfer my live ticket to a virtual ticket?

A: If you have already registered for the LifeWay Leadership Women's Forum and now want to participate in the virtual experience, either email [registration@lifeway.com](mailto:registration@lifeway.com) or call 1-800-254-2022 to cancel your current onsite registration. Then you will want to go to our [website](#) and register for the virtual ticket.

Q: I received a special discount for registering a young leader for the live event. If my young leader would like to register for the virtual event, will she receive the same discount?

A: We will not be offering any special discounts for 2020 LifeWay Women's Leadership Forum Virtual.

Q: What if you have to cancel the live event because of continuing concerns with COVID?

A: If you have registered for the live event and we are unable to have it, you will receive a refund. You will then have the option to register for the virtual event. Our desire is to make this decision as early as possible, but the circumstances continue to change and it is difficult to project when a decision will be made.

Q: Can I purchase multiple tickets?

A: In order to receive a VIP box with the purchase of your virtual event ticket, each person must register individually through separate transactions. No matter how many registrations you purchase in one transaction, only one VIP box will be added to your order. For multiple registrations, please perform the check out process separately to ensure each participant receives a box shipped to the address of their choice.