

Webb Wheel Products Inc. • Aftermarket Business Unit • 2310 Industrial Drive SW • Cullman, Alabama 35055

TO: All Webb Customers

SUBJECT: Warranty Claim Policy

Should you have a problem with any Webb material, please contact our Customer Service Department in Cullman, Alabama @ (256) 739-6660, our toll free #800-633-3256, or via email <u>sales@webbwheel.com</u>.

We will issue a Warranty Claim (WC) Number and authorize the return of the material or dispatch a representative to inspect the material at your location. To work any claim for warranty at a Fleet's location, a representative of your company must be present.

All warranty claim material must be returned to a Webb designated plant, freight prepaid. If and when the material is found to be warrantable, freight charges will be credited back.

When the above procedure is followed, it should expedite any request for credit, including the freight charges. Should you have any problems, please let us know.

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Todd Manson Vice President of Sales

Revised 9-3-15