



Bostrom® Truck Mattress Limited Warranty

Thank you for purchasing a new Bostrom® truck mattress ("Mattress"). At CVG Alabama, LLC ("CVG," or "We"), we are committed to our customers and stand behind our products. We put our experience into creating products that uphold our commitment to comfort, safety and durability.

CVG warrants to you that the Mattress shall be free, under normal use and service, from defects in material or workmanship that cause visible foam recovery loss to exceed one and one-quarter (1.25) inches, and the mattress cover shall be free under normal use and service, from defects in material or workmanship that cause excessive seam separation or wear, during the applicable warranty period described below and in each case beginning on date you purchased the Mattress ("Warranty Period"):

- (a) The 4-Series mattress Warranty Period shall extend seven (7) years from the date of Your purchase,
- (b) The 7-Series mattress Warranty Period shall extend ten (10) years from the date of Your purchase, and
- (c) The mattress cover Warranty Period shall extend one (1) year from the date of Your purchase.

We want you to love your Mattress! It is important to care for your Mattress. The Warranty shall be void, if any of the following occur:

- (a) The Mattress is altered, modified or otherwise changed without Our prior written authorization,
- (b) The Mattress is abused, neglected, soiled, stained, discolored or otherwise mishandled, or
- (c) The Mattress is improperly installed.

If you experience a problem, please let us know. Any claim made under this Warranty must be presented in writing, to CVG at its address above within thirty (30) days of the discovery of the related defect in material or workmanship. Failure to timely notify CVG of such defect shall void the Warranty. CVG shall have a commercially reasonable length of time, after notice and recognition of a claim or defect, to remedy the defect by repair or replacement, in accordance with the terms of this Warranty. This Warranty excludes any costs or liabilities for or associated with the installation of replacement parts or any replacement Mattress, CVG's obligation is exclusively limited to replacement parts or a similar replacement Mattress, at CVG's option. EXCEPT AS OTHERWISE EXPRESSLY SET FORTH HEREIN, THE MATTRESS IS PROVIDED ON AN "AS IS" BASIS. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, INCLUDING BUT NOT LIMITED TO ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OF THIRD PARTY RIGHTS, TITLE, OR FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL CVG'S LIABILITY HEREUNDER EXTEND TO OR INCLUDE ANY LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR OTHER ENHANCED DAMAGES OF ANY KIND OR CHARACTER, LOST PROFITS OR REVENUES OR DIMINUTION IN VALUE ARISING OUT OF OR RELATING TO THE MATTRESS, REGARDLESS OF (A) WHETHER SUCH DAMAGES WERE FORESEEABLE, (B) WHETHER OR NOT CVG WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND (C) THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT, INCLUDING NEGLIGENCE AND STRICT LIABILITY, OR OTHERWISE) UPON WHICH THE CLAIM IS BASED, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE APPLICABLE LAW MAY NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY OR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CVG'S AGGREGATE LIABILITY ARISING OR RELATED TO THIS WARRANTY OR THE MATTRESS, WHETHER ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EXCEED THE TOTAL AMOUNT PAID TO CVG FOR THE APPLICABLE MATTRESS.

EASY 30-DAY MONEY BACK GUARANTEE FOR 7-SERIES MATTRESSES: If you have purchased one of our 7-Series Mattresses, we provide to you, the original purchaser of the Mattress ("You") the below limited warranty ("Warranty") and following thirty-day money back guaranty ("Guarantee"):

If within thirty (30) days of the date that you purchase your 7-Series Mattress, you are not completely satisfied, we make it simple! Please call us at 1-800-459-7328, or send us an email at the following address bostromseating@cvgrp.com. After we receive a copy of your original 7-Series Mattress purchase receipt dated within thirty (30) days of your return request, we will provide you with a return authorization number and shipping instructions to return your 7-Series Mattress. Once we receive the 7-Series Mattress, we will refund to you the full purchase amount that you paid for the 7-Series Mattress, up to our then current list price for that item. It's that easy! (Please note that the Guarantee applies only to our 7-Series Mattresses and not to any other Mattresses sold or manufactured by us.)

This Warranty shall in all respects be governed by, and construed in accordance with, the internal substantive laws of the State of Ohio, without giving effect to any conflict or choice of law principles or rules. Any suit or proceeding in connection with, arising out of or relating to this Warranty shall be instituted only in a court (whether federal or state) located in Franklin County in the State of Ohio, if any litigation or arbitration is necessary to enforce the terms of this Warranty, the prevailing party will be entitled to reasonable attorneys' fees and costs.

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