

Coolibar Return Form

Coolibar will gladly accept the return of merchandise that is unworn, unused, unwashed and with original tagging. This includes sale items but excludes Final Sale/Clearance items. All Final Sale/Clearance purchases are final; no refunds given. **Due to health concerns, all mask, gaiter, or bandana sales are final – no returns or exchanges.**

There will be an X in the “Qty Returned” column of your invoice indicating that the item is Final Sale and/or Clearance.

Simply fill out the form below, print it out and return your items *within 90 days of purchase* for a refund made to the original method of payment.

Send via a carrier of choice. Address all returns to:

Coolibar
Attn: Returns
2401 Edgewood Avenue South
Suite 400
Minneapolis, MN 55426 USA

- Coolibar does not do exchanges. Please place a new order at www.coolibar.com
- Once your package is received in the Coolibar Warehouse, it can take up to 4 business days for our Returns Department to process.
- Please allow approximately 3 to 5 business days for your financial institution to credit your card back.
- Returning a gift? All Gift Returns will be credited back to the original purchaser’s method of payment. No exceptions.

Customer Return Information: **Coolibar no longer does Exchanges.**

Order #:	First Name:	Last Name:
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011 Wrong Item Sent	019 Do Not Like Styling	022 Overall Too Small	028 Changed Mind
015 Duplicate/Extra Item	020 Do Not Like Fabric	023 Overall Too Large	032 Not As Described
016 Defective	021 Do Not Like Color	027 Color Not As Shown	039 Fabric Construction

Items Being Returned				
Item # / Description	Color	Size	Qty	Return Code

Please Note: All returns will be credited to the original method of payment. No exceptions.

Still have questions?

Contact Customer Care toll free in the US and Canada at 1-800-926-6509.

Customers outside of the US can contact Coolibar directly at 1-952-922-1445.

The Coolibar mission is to keep the world safe from sun damage, to protect those who suffer from a sun-related medical condition and to prevent everyone else from developing one.