

## Coolibar Return Form

Coolibar will gladly accept the return of merchandise that is unworn, unused, unwashed and with original tagging. This includes sale items but excludes clearance items. All Clearance item purchases are final; no refunds given. ***Due to health concerns, all mask, gaiter or bandana sales are final - no returns or exchanges*** There will be an X in the "Qty Returned" column of your invoice indicating that the item is clearance. Simply fill out the form below and return your item/s ***within 90 days of purchase*** for a refund made to the original payment method. **When shipping your return to Coolibar you have 2 options:**

1. **Coolibar Convenience Return Label:** If you use the Coolibar return label found inside your package, \$6.95 will be deducted from the amount of your return. We recommend that you write the tracking number down for your records and for faster processing, please write your order number on the label. This label is for use in the United States only. *Please note, because of the convenience label shipping method, your package may take up to 15 days to arrive at our warehouse.*
  
2. **Send via a carrier of your choice:** Address all returns to:  
 Coolibar Attn: Returns  
 2401 Edgewood Avenue South  
 Suite 400  
 Minneapolis, MN 55426 USA
  - In order to process your order refund quickly, Coolibar is no longer accepting exchanges. All returns will be credited to the original method of payment. No exceptions.
  
  - Once your package is received in the Coolibar Warehouse, it can take up to 4 business days for our Returns Department to process your return. After your return is processed, please allow 3-5 business days for your financial institution to credit your card back.
  
  - Returning a gift? All Gift Returns will be credited back to the original purchaser's method of payment.

If you have additional questions please contact Customer Service at 1-800-926-6509 Monday-Friday, 9am-5pm (CST). Customers outside of the US can contact Coolibar directly at 1-952-922-1445

### Customer Information:

Order #:	First Name:	Last Name:
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<b>Return Codes</b>				
011 Wrong Item Sent	019 Do Not Like Styling	022 Overall Too Small	028 Changed Mind	
015 Duplicate/Extra Item	020 Do Not Like Fabric	023 Overall Too Large	032 Not As Described	
016 Defective	021 Do Not Like Color	027 Color Not As Shown	039 Fabric Construction	
Item # / Description	Color	Size	Qty	Return Code

*The Coolibar mission is to keep the world safe from sun damage, to protect those who suffer from a sun-related medical condition and to prevent everyone else from developing one.*