

To: MSA Canada, End Users
Subject: Portable Instrument Repair Price including Pricing Spreadsheet
Date: December 1, 2015

Dear Valued End User:

Attached is our new Flat Fee List for Portable Instrument Service on page 2 of this notification which takes effect January 1, 2016.

As was the case when we originally launched this program, the Portable Instrument Repair Policy has no bearing on repairs performed by authorized RITE Repair Centres. RITE Repair Centres can establish, or maintain, their own pricing structure and policies regarding Portable Gas Detection repairs.

We request that all units sent to us for repair be accompanied with a Purchase Order, Credit Card Number or direction on how to charge for the work performed for the amount listed on the Price Schedule. This will speed up the process to return your equipment to you as quickly as possible. If our examination reveals that all that is required is a Calibration to your unit then we will charge you \$ 168.00 CAD. There are no itemized Estimates or Quotations provided for items with a Flat Fee price

The Repair Centre will charge a fee of **\$ 97.00 CAD** to inspect any portable detector that arrives at our facility where the repair or calibration work is declined; **however this fee will be waived** should the End User provide proof of purchasing a new replacement MSA Portable Detector.

Feel free to call the MSA Edmonton Repair Centre at (888) 396-1067 or the Toronto Repair Centre at (800) 672-4678 for further details or questions.

We, the MSA Canada Repair Centres, appreciate our business partnership with your organization and look forward to continuing efforts of servicing our customers.

Sincerely,
Jim Clark

Manager Canada Repair Service NA

Canadian Portable Instrument Flat Rate Pricing Schedule (in CAD) for End-Users Revised December 1, 2015

MSA North America
Toronto Repair & Service
#23 - 100 Westmore Drive
Toronto, Ontario M9V 5C3

T: 416.620.4225
F: 416.679.2875

Instrument	Repair List Price	Note
Repair Altair 5X Software Upgrade	\$110.00	
Altair 4X Sensor Upgrade	\$336.00	
Add Sensors*	\$168.00	plus price of sensors
Repair Altair 2X	\$265.00	
Repair Altair 4X/4XM Detector	\$472.00	
Repair Altair 5X	\$505.00	
Altair 5X add Logo*	\$168.00	only w/ coloured display
Altair 5X upgrade to add exotic sensor	\$298.00	plus price of sensors
Repair Altair 5X with IR / PID	\$931.00	
Repair add wireless Bluetooth to 5X/5X IR	\$375.00	
Repair Altair 5X Mono to Colour Display	\$395.00	
Repair Altair Pro Detector	\$265.00	
Repair Altair 4X/5X - 5 unit charger**	\$395.00	
Calibration Only	\$168.00	
Repair Galaxy Auto Tester	\$550.00	
Repair Galaxy adding Solenoids	\$996.00	
Repair Galaxy to charging Galaxy	\$291.00	
Repair GX2 Auto Tester	\$634.00	
Repair GX2 Adding Solenoids	\$1,332.00	
Repair GX2 Electronic Cylinder Holder	\$440.00	
Repair GX2 Multi-Unit Charger	\$239.00	
Repair GX2 Software Upgrade	\$194.00	
Instrument Software upgrade*	\$285.00	except Solaris
Repair Sirius	\$737.00	
Repair Sirius	\$737.00	Non-datalog to Datalog
Repair Solaris	\$472.00	
Repair Solaris MSHA	\$472.00	
Repair Solaris Non MSHA to MSHA	\$272.00	
Repair Solaris MSHA H2S to MSHA NO2	\$472.00	
Universal Pump Rebuild	\$285.00	
Repair Altair Pump Probe	\$285.00	

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Portable Instruments no longer being repaired as of December 31, 2014	Replacement Product
Altair 4	Altair 4X
Altair 5	Altair 5X
Gascope	Altair 5X, Altair 4X
Gasport	Altair 5X
Explosimeters 2A	Altair 5X, Altair 4X
Mini Responder Series	Altair 2X, Altair Pro, Altair
Orion Detector	Altair 5X, Altair 4X
Orion G	Altair 5X, Altair 4X
Orion Plus	Altair 5X, Altair 4X
Passport	Altair 5X, Altair 4X
Passport PID II	Altair 5X
Passport PID VOC	Altair 5X
Pulsar	Altair 2X, Altair Pro, Altair
Pulsar Plus	Altair Pro
TIM System	GX2 Auto Test System
Galaxy Auto Test System (Orion Detector)	GX2 Auto Test System

NOTE2: A Fee of \$ 97.00 CAD will be charged for Inspecting each item when the service work is declined, however this fee will be waived if the End-User provides proof of purchasing a new MSA Detector.

NOTE3: The item denoted (**) has a replacement, The 4-unit Charger will be available ask for your price on MSA Part No. 10127422.

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