



Your expertise. For the safety solutions of tomorrow.

MSA development, production and sales of professional safety equipment and gas detection technology: We are „The Safety Company“. We have been developing products that save lives for over 100 years – from innovative harness systems to smart gas detection devices. Customers in 140 countries put their lives in our hands every day. Our more than 4,700 employees in 42 locations worldwide accordingly take on great responsibility. Together we pursue one objective: We make the lives of workers in action safer.

For our Safety Services Team, we are looking for a highly skilled and motivated

Service Technician (m/f) Wuppertal, Home Based

In this home-based position, you are responsible for maintenance, service repair jobs and initiations on customer premises in your region. You perform trainings with customers and improve customer satisfaction in your region by enhancing process efficiency of service organization.

Your tasks on our team:

- You are in charge of repairs, maintenance and initiation of MSA products, both in private and industrial sector.
- You receive work orders from dispatching department and perform orders efficiently, customer orientated and with a high level technical expertise.
- You are part of our 24 hour emergency repair team.
- You arrange service appointments with our customers.
- You support calculation of contracts by estimating required hours, parts and kilometers.
- You prepare accurate service reports and update location data if necessary.
- You support other field technicians in your region.
- You are responsible for preparing and performing trainings on MSA products for customers in your region.
- You work in projects and participate in CIP activities to improve service processes.

Your profile: Expertise meets experience

- You completed a Technical Degree or Bachelor's Degree, preferably in Mechatronics or Electronics.
- You have advanced skills in MS Word and MS Excel.
- You have past experience in service activities, ideally more than one year of experience of service work in a similar business.
- You work from home and are willing to travel within your region.
- You are a self-motivated and highly focused person.
- You are fluent in English and German.
- You are willing to travel about 70 % of your work time.

MSA as an employer: What makes us unique

Only with the best employees are we able to remain a leader of innovation. We provide the ideal environment for our employees:

- **Individual career paths:** We offer various development prospects on the basis of personal wishes and talent.
- **Swift decisions:** We combine the stability of an established company with the functioning of a young technology enterprise.
- **Fantastic team:** Benefit from the diversity of your highly qualified colleagues and work with them to further hone your skills!

Interested?

We are looking forward to receiving your application. Please send your application documents in English with details of your desired salary and earliest start date by e-mail to: Karriere@MSAsafety.com

MSA Technologies and Enterprise Services GmbH

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