



Your expertise. For the safety solutions of tomorrow.

MSA development, production and sales of professional safety equipment and gas detection technology: We are „The Safety Company“. We have been developing products that save lives for over 100 years – from innovative harness systems to smart gas detection devices. Customers in 140 countries put their lives in our hands every day. Our more than 4,700 employees in 42 locations worldwide accordingly take on great responsibility. Together we pursue one objective: We make the lives of workers in action safer.

For our team in **Kloten, Switzerland**, we are looking for a highly skilled and motivated

Service Technician – Switzerland (m/f)

Your tasks on our team:

- Based at the MSA workshop in Kloten, Switzerland, you are responsible for maintenance, repairs, overhauls, troubleshooting and support of MSA equipment and components, both at the workshop itself, as well as directly at our customers from public and industrial sector.
- You receive work orders and perform efficiently, customer orientated and with a high level of technical expertise.
- You arrange service appointments with our customers, prepare accurate service reports and update location data, if necessary.
- You efficiently cooperate with other departments and administration by accurately documenting your work and reporting accordingly.
- You support calculation of contracts by estimating required hours, parts and kilometers.
- You support our sales department and channel partners by providing technical support for major MSA product groups in Switzerland, both internally and externally.
- You ensure customer satisfaction by collaborating in projects to improve service processes.

Your profile: Expertise meets experience

- You completed a Technical Degree.
- You have experience in relevant service activities, preferably, more than one year of service work in a similar business.
- You are highly self-motivated and focused.
- You have advanced skills using MS Word and MS Excel.
- You are fluent in English, French, and German.
- You are willing to travel around 50% of your worktime.

MSA as an employer: What makes us unique

Only with the best employees are we able to remain a leader of innovation. We provide the ideal environment for our employees:

- **Individual career paths:** We offer various development prospects on the basis of personal wishes and talent.
- **Swift decisions:** We combine the stability of an established company with the functioning of a young technology enterprise.
- **Fantastic team:** Benefit from the diversity of your highly qualified colleagues and work with them to further hone your skills!

Interested?

We are looking forward to receiving your application. Please send your application documents in English with details of your desired salary and earliest start date by e-mail to: careers-europe@msasafety.com

MSA Europe GmbH

Schlüsselstr. 12, CH-8645 Rapperswil-Jona, Tel. +49 (0)30 6886-1856, Fax -1558