



For 100 years our passionate mission of safety empowers us to protect lives. With 42 international locations and its head office in Cranberry Township, Pennsylvania, MSA is a global leader in the development, manufacture and supply of Personal Protective Equipment and Gas Detection System Solutions. We are committed to providing the latest in innovative, best-in-class safety solutions that feature integrated systems capability and allow our customers to return safely to their families and friends. Every day our customers place their lives in our hands. In response, we provide them with protection they can trust. It is gratifying to lead the way as a source of inspiration. More than 5,000 employees worldwide are already doing this.

For our site in Berlin we are looking for an immediate start a:

SAP CRM Analyst / Project Lead (f/m)

In this position you will manage and lead the implementation – and ongoing maintenance – of the SAP Customer Relationship Management (SAP CRM) solution in Europe.

Your Duties

- Implementing SAP CRM, starting with Field and Factory Service and then implementing other modules across MSA's European footprint
- You will be responsible for blueprinting and requirements gathering to user acceptance testing and go-live
- Work in a team-oriented, global environment with other IT staff to support SAP CRM and SAP ECC SD, MM, FI/CO integration
- Co-manage and collaborate with a team of external Consultants and internal ECC analysts on a pan-European project, successfully meeting key milestone dates
- Create test scripts and drive integration and regression testing with internal IT, Consultants and business project stakeholders
- Work with the business stakeholders to gather and document requirements, develop and document business cases/project scope documents and risk analysis
- Successfully handle multiple issues and tasks, completing them on time, on budget while successfully meeting/exceeding customer expectations

Your Profile

- Bachelor's degree in Information Science, Computer Science, or related discipline; at least 7 years of SAP CRM experience with multiple implementations can replace Bachelor's degree
- Minimum of 4 years SAP CRM experience and a minimum of 4 years SAP CRM experience
- Experience implementing SAP CRM with an emphasis on SAP CRM Service and Sales with integration to SAP ECC
- Experience integrating SAP CRM, ECC and working with business and IT leadership to develop a strategy for SAP CRM
- Experience with functional design and configuration of SAP CRM. Experience with C4C a plus
- Ability to interact with other staff, including business staff up to and including management level
- Strong English verbal and written communication skills; other European languages a plus
- Self-managed, driven, result-oriented, and energetic personality with Good analytical and problem solving skills
- Willingness to travel

We offer ...

- A comprehensive training
- A diverse range of activities in an internationally successful company
- A varied role with responsibility
- Opportunities for personal and technical development
- A pleasant, dynamic and motivated working environment

Interested?

We are looking forward to receiving your application. Please send your application documents in German and English with details of your desired salary and earliest start date by e-mail to: HR.de@MSAsafety.com

MSA Technologies and Enterprise Services GmbH

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