

Established in 1914, MSA is the global leader in the development, manufacture and supply of safety products. Many products integrate a combination of electronics, mechanical systems and advanced materials to protect users against hazardous or life-threatening situations. The company's line of products is used around the world in a broad range of industries, including the fire service, the oil, gas and petrochemical industry, construction, mining and utilities, as well as the military. Principal products include self-contained breathing apparatus, fixed gas and flame detection systems, handheld gas detection instruments, head protection products, fall protection devices and thermal imaging cameras. MSA, based north of Pittsburgh in Cranberry Township, Pennsylvania has 42 international locations.

We provide our customers with outstanding purchasing experience with our innovative new developments, and provide occupational and system protection that complies with the strictest of safety requirements. It is gratifying to lead the way as a source of inspiration. More than 5,000 employees worldwide are already doing this.

To immediately start we are looking for our site in Berlin a

SAP CRM Business Programmer Analyst (f/m)

You will manage and lead the implementation and ongoing maintenance of the SAP Customer Relationship Management (SAP CRM). This position reports to the SAP CRM Manager.

Your duties include:

- Implementing SAP CRM, starting with Service and then implementing other modules in Europe.
- Project Management, from blueprinting and requirements gathering to user acceptance testing and go-live.
- Work in a team-oriented, global environment with other IT staff to support SAP CRM and SAP ECC SD integration.
- Manage a team of external Consultants on a pan-European project, successfully meeting key milestone dates.
- Create test scripts and drive integration and regression testing.
- Work with the business stakeholders to gather and document requirements, perform ROI and risk analysis.
- Successfully handle multiple issues and tasks, completing them on time, on budget while exceeding customer expectations.

You will have the following qualifications:

- Bachelor's degree in Information Science, Computer Science or appropriate work experience.
- Good knowledge of SAP CRM and project management.
- Experience working with business and IT leadership to develop strategy for SAP CRM.
- Experience with functional design and configuration of SAP CRM and with end-user support, providing a high level of customer satisfaction.
- Skills in implementing SAP CRM and ECC, preferable are experience with SD (Sales & Distribution) module.
- Technical knowledge of Interaction Center (IC) web development and IC web client components.
- Experience working with and / or presenting to Director-level and Executive-level staff.
- Verbal and written communication skills in English because of an international work environment.
- Willingness to travel (30–40 %).
- Self-managed, driven, result-oriented and energetic personality.
- Good analytical, problem solving, planning and organizing skills.

We provide impetus because life is precious, and offer you:

- A wide range of duties in an international and inter-disciplinary development team.
- Varied scope of work that can be carried out independently.
- Personal and task-oriented development opportunities.
- A pleasant working climate in a dynamic and motivated environment.

A comprehensive training is provided.

Please submit your application, specifying your salary requirements and your earliest start date, preferably by e-mail to:

HR.de@MSAsafety.com

MSA AUER GmbH

Thiemannstraße 1, D-12059 Berlin
Tel. +49-30-68 86-13 20, Fax -16 01