

The **C.A.R.E.** Program

MSA AUTHORIZED AIR MASK MAINTENANCE CENTERS REQUIREMENTS

MSA Air Mask Maintenance Centers must receive authorization from MSA's Regional and Corporate management and must comply with the following requirements:

- Provide facilities, equipment and competent personnel to meet MSA service standards.
- Assure that MSA SCBA-maintenance personnel successfully complete the MSA SCBA Maintenance Repair training class under the instruction of an MSA-authorized and qualified instructor.
- Safety equipment (tools, tester, etc.) must be purchased prior to class attendance. Total equipment cost is approximately \$16,000.
- Sub-agent or subcontractor will not be appointed to be utilized for the purpose of providing service on MSA products.

A **C.A.R.E. Program Administrator shall be assigned to ensure that:**

- The Maintenance Center complies with MSA's procedures and recommendations..
- MSA Manuals and support materials are kept current.
- Recertification audit completed upon the Center to extend certification by 3 more years
- Upon six years, MSA Certified Repair Persons must attend a Re-Certification class to maintain their listing on their company's certificate
- Maintenance and repair questions are communicated to MSA for resolution.
- The quality of the Maintenance Center meets or exceeds MSA's minimum service standards.
- MSA is notified immediately of any changes regarding the ability of the Maintenance Center to meet the Authorized MSA Maintenance Center requirements or its ability to maintain status as an MSA Authorized Maintenance Center.

The above requirements will apply to the addition of any new MSA Air Mask Maintenance facilities by the parent company of an existing MSA Authorized Air Mask Maintenance Center.