

## User Safety Notice

### 50 ft. / 15 m. Workman® Self-Retracting Lanyard

October 28, 2015

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

#### Dear MSA Fall Protection Customer,

MSA is issuing this *User Safety Notice* due to a potential safety issue involving 50 ft. / 15 m. Workman SRLs. We apologize for any inconvenience that this may cause.

We have determined that a small percentage of Workman 50 ft. / 15 m. SRLs manufactured from January through August of 2015 may have an improper brake nut torque setting. This condition is not detectable when performing the normal pre-use inspection procedure. SRLs with this condition may not arrest a user's fall or may not arrest it within the specified maximum arrest distance.

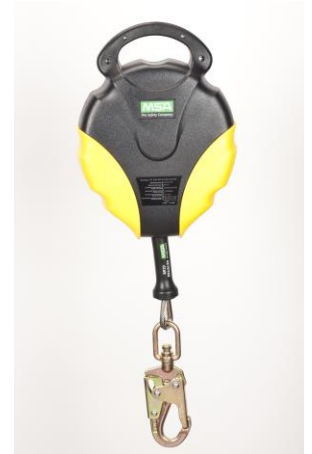
There have been no reports of incidents attributed to this condition, but we ask for your immediate assistance in allowing us to replace all affected SRLs. Please contact MSA as indicated below to schedule the replacement.

Continued use of SRLs within this date range is also possible provided they pass a one-time special inspection. They must also meet all normal inspection requirements laid out in the user instructions. Please contact MSA if you would like more information on this special inspection.

To identify affected 50 ft. / 15 m. Workman SRLs, check the label affixed to the unit. Affected SRLs have one of the following "model" numbers and the "date made" is from 01-2015 through 08-2015:

10121776	10127258	10154679
10121777	10144629	10160718
10121778	10143844	10163876
10121834	10146096	10164293
10127257	10154678	

No other SRL models or dates of manufacture are affected by this notice.



### **Replacing Affected SRLs:**

To obtain replacement SRLs for affected units, please complete the attached order form and email it to MSA Customer Service at the address indicated below. You will need to identify on the order form the model number and serial number of the SRLs that you are replacing. MSA will immediately ship the replacement SRLs to you free of charge.

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It is important that you immediately mark all affected SRLs “UNUSABLE” and then discard or return them to MSA, unless they pass the special inspection. SRLs that pass the special inspection are acceptable for continued use. Please cut the cable on any SRLs that are discarded to ensure that they cannot be used.

Please note that the replacement SRLs may also have a “date made” from 01-2015 through 08-2015, but include yellow tamper evident paint on the exterior housing screw heads near the handle, as shown in the photo below. These SRLs are new units that were factory upgraded to include a new brake assembly and are acceptable for use.



Yellow Tamper Evident Paint

### **MSA Customer Service Contact Information:**

As indicated above or if you have any questions, please contact MSA Customer Service using the appropriate contact information below:

- Australia – 1300 728 672 or by email at: [aus.customerservice@MSAafety.com](mailto:aus.customerservice@MSAafety.com)
- New Zealand – 0800 441 335 or email at: [aus.customerservice@MSAafety.com](mailto:aus.customerservice@MSAafety.com)

Again, we apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,



Charles J. Seibel, Jr.  
Manager of Product Safety



**Order Form for Replacement 50 ft. / 15 m. Workman® SRLs**

Please complete this form and email this form to MSA Customer Service at:

- Australia and New Zealand – [aus.customerservice@MSAsafety.com](mailto:aus.customerservice@MSAsafety.com)

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Multiple orders can be placed by submitting additional copies of this form.

Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Dealer that you purchased SRLs from: \_\_\_\_\_

Identify each of your 50 ft. / 15 m. Workman SRL that you need replaced:

Model Number	Serial Number	Model Number	Serial Number

Please check one of the following: \_\_\_\_\_ I agree to discard the SRLs listed above, or \_\_\_\_\_ I agree to return the SRLs listed above to MSA. If returning units, MSA will send instructions for free shipping.

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 MSA Use Only - Order Code: WR2 2015 Workman SRL; Return Code: WRR RE: 2015 Workman SRL  
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