

MSA Miller Welding Shields

Frequently Asked Questions



	QUESTION	ANSWER
1	Can I wear my helmet in reverse don with the welding shield?	a. Yes—the V-Gard®, SmoothDome®, Thermalgard® and Skullgard® Caps are all approved to be worn with the MSA Miller welding shields in forward and reverse don.
2	Are the MSA Miller welding shields compatible with ear muffs?	a. Welding shields are not compatible with ear muffs.
3	What lens options are available in the shields?	a. The Elite series offers variable ADF and passive shade 10. b. The Classic series offers fixed shade 10 ADF and passive shade 10.
4	How do I know on which side to install the slotted adapters?	a. The adapters are marked with “L” and “R” to indicate which belong on the left and which belong on the right, when helmet is facing forward.
5	Are the slotted adapters the same for both Elite and Classic?	a. The Elite slotted adapters have 5 slots on the rail. b. The Classic slotted adapters have 2 slots on the rail.
6	Can I buy the shield through Miller or Miller distribution channels?	a. You can only buy the shield through MSA distributors. Contact your local distributor for ordering details.
7	Can I wear respirators under my shield?	a. Yes—The MSA Advantage® 200 with P100 and FlexiFilter and Advantage 420 with P100 and FlexiFilter have been tested and are approved for use with the shields.
8	What do I do if a customer requests a headgear adapter or shade options other than shade 10?	a. Contact customer service at 800-672-2222 for further information.
9	What is the warranty period on these products?	a. Shields: 90 days b. Variable ADF: 3 years c. Fixed ADF: 2 years d. Adapters: 30 days e. There’s no warranty on passive lens, cover/grinding lens, and magnifying lens.
10	Can you change the battery on the ADF?	a. Yes—the suggested replacement battery is a Panasonic CR2450. i. Elite 9” ADF requires 2 batteries ii. Elite 5.2” ADF requires 1 battery iii. Classic Fixed ADF is solar powered and does not require a replacement battery.
11	Can you replace parts on the welding shields?	a. Yes, you can get replacements for the following items: i. Welding Shield Adapters (Universal and Slotted adapter for Elite Series & Classic Series) ii. Passive Filters for Elite & Classic Series (Pkg of 1) iii. Magnification Lens (Pkg of 1) iv. Grinding Lens (Pkg of 5) v. Cover Plate Lens (Pkg of 5)