



SPIN & SAIL PLAYER FAQs

Q. How do I book my free cruise?

A. To book your cruise, please call the number located on the front of your voucher within 30 days of your award or by September 15th, 2023, whichever occurs first. Your property will provide your initial details to Princess Cruises®, and you will be able to call and book your cruise in approximately three to five business days from the date of your initial award.

Q. What does my free cruise include?

A. A seven-day Mexican Riviera Cruise sailing from Long Beach, California on October 14th to October 21st, 2023 aboard the Discovery Princess®:

- Each package includes one Balcony cabin for two guests, taxes, and port fees.
- One entry for you into the \$250,000 Finale Slot Championship Tournament
- VIP treatment aboard the cruise for tournament players:
 - Complimentary drinks while playing in casino
*Must be 21 or older to purchase and/or consume alcoholic beverages. Terms and conditions apply
 - VIP treatment, special amenities, and other surprises
- You are responsible for a gratuity cost of \$12.95 per day per guest for a standard state room (\$90.65 total per person for the seven-day cruise)

Q. When and where can I sail?

A. If you are unable to sail on the Spin & Sail Slot Championship cruise, Princess Cruises® will honor a replacement cruise up to eight days, taken on or before December 31st, 2023.

This offer is based on availability, capacity controlled and subject to change at any time. It excludes most holiday sailings,

Alaska, Bermuda, and Europe itineraries. Replacement cruises include one stateroom. Taxes and port fees are not included, and a \$200 non-refundable deposit is required. Contact <https://oceanplayersclub.com/contact/> for more information.

Q. Can I upgrade my room?

A. If you wish to upgrade your cabin, please request to do so at the time of booking. Note that you will incur a cost to upgrade and that pricing and availability varies based on ship and itinerary.

Q. What travel documentation is required to cruise?

A. Princess Cruises strongly recommends that all guests travel with a passport that is valid for at least 6 months beyond the end of the cruise. The appropriate, valid travel documentation required for boarding and re-entry into the United States and other countries can be reviewed by visiting <http://www.princess.com>.

Q. Can I give my voucher away?

A. No. The voucher is valid only for the individual identified on the front of the voucher and may not be sold or transferred to any other person.

Q. Do you accept cash in the casino?

A. Yes, we do. However, while you can insert cash into our machines, we operate a coin-less system. Therefore, your winnings and outstanding balances must be cashed-out from your Player Bank at the Cashier's Cage. You may also access those funds to continue playing from slot machine to slot machine. Just don't forget to cash out the last night of the cruise, as the casino is not open on debarkation day. Table players can exchange cash for chips directly at the table or at the Casino Cashier's Desk.

Q. What types of games do you have on board?

A. It varies by ship, but we offer a variety of slots and table games on board in each casino. On most ships, you'll find many of your favorite slots you play at home.

Q. What are your table limits?

A. It varies by table; please call Casino VIP Services for details.

Q. What are your minimum bets on the tables?

A. It varies by table; please call Casino VIP Services for details.

Q. How old do you have to be to gamble on board?

A. 18

Q. Do you have live poker on board?

A. We offer poker played on automated tables. In an automated live poker game, up to 10 players can compete against each other and enjoy the speed and accuracy of an "automated dealer." To learn more about this game and the wide variety of casino tournaments offered on board, see your Casino Host once you board.

Q. Do you offer any tournaments on board?

A. In addition to the IGT Spin & Sail Slot Championship on your sailing, we also offer slot, blackjack and poker tournaments on nearly all itineraries. Tournament schedules vary from ship to ship. To participate or learn more about any of our tournaments, just stop by the casino and ask for one of our casino hosts. They'll be happy to help make the most of your casino experience during your cruise.

Q. Can I use my onboard account card to get funds in the casino?

A. Yes, there is no charge at the slot machine for using your onboard account card to access funds. For any transactions done at a table game, or the cashier's cage there is a small service fee of 3% each. A total of \$5,000 per day can be withdrawn on your card. Please consult the casino staff onboard for further details.

Q. Do you offer casino credit lines? If so, how can I establish one?

A. To apply for a line of casino credit, we ask that you complete an application at least two weeks prior to your sail date, for a minimum credit line of \$10,000. Please visit <https://oceanplayersclub.com/contact/apply-credit/> to complete our application. Please allow three (3) business days for a response from one of our casino services coordinators.

Q. If I win, do I have to pay taxes?

A. We are required by Federal Law to comply with all of the following:

1) File an IRS form W2-G for all US citizens and US permanent residents declaring: any single slot machine jackpot of \$1,200 or more, any single bingo win of \$1,200 or more, any single poker tournament win less buy-in greater than \$5,000, any table game payment at odds of 300 to 1 or more where the amount won is \$600 or more and less than \$5,000, other gaming/lottery wins of \$600 or more and less than \$5,000.

In order to assist us in the completion and accuracy of this form we will require certain information to be submitted prior to payment.

There is no tax withholding unless the winner fails to provide a valid social security number, in which case we must withhold at a backup rate specified by the IRS. All payouts subject to tax reporting are also subject to withholding at a rate specified by the IRS.

2) Withhold taxes on behalf of the IRS for all US citizens and US permanent residents for: any table game payment at odds of 300 to 1 or more where the amount won is greater than \$5,000, and other gaming/lottery wins where the amount won is greater than \$5,000.

Tax withholding will be applied at the Regular IRS Gambling Withholding Rate in each of the above situations. Additional information and requirement are listed on the Casino Rules and Regulation onboard the ship. Please speak with the casino host onboard for more details.

Q. Do you provide Win/Loss statements?

A. Yes we do. Please visit <https://oceanplayersclub.com/contact/general/> to request a Win/Loss statement. Please allow three (3) business days for a response from one of our casino services coordinators.

Q. What if I have more questions about the Casino or Carnival Players Club? Whom should I contact?

A. For further enquiries please e-mail <https://oceanplayersclub.com/contact/general/>. Please be sure to include your name, date of birth, and telephone number. One of our casino services coordinators are always happy to assist you in any way possible. Please allow three (3) business days for a response.

***NOTE THAT THIS WEBPAGE DOES NOT ACCEPT RESERVATIONS.**

BON VOYAGE