

LIMITED WARRANTY POLICY EXPLANATION

1. Selling Warrantor is to complete and present the Limited Warranty tear-off form (attached or enclosed in each battery) to the purchaser at the time of sale.

2. The Seller is either the NAPA AUTO PARTS store or Authorized Distributor who makes the final sale to the end user.

3. Replacement is made only when the battery is defective due to faulty materials or workmanship (NOT MERELY DISCHARGED).

The store must perform the appropriate tests with the proper test equipment to determine the true battery condition. In addition, it may be necessary to charge the battery before a determination of the battery condition can be made.

4. When a battery is discharged only, it will become serviceable by bringing it up to full state of charge.

5. THE WARRANTY DOES NOT INCLUDE:

A. Improperly tested or untested batteries.

B. Batteries that are discharge only.

C. Failure caused by poor maintenance (i.e. low water caused by overcharging).

D. Broken cases, which include cracked cases, broken posts, pulled out side terminals, etc.

E. Batteries which are frozen or have been frozen.

F. Batteries damaged by explosions, fires and collisions.

6. The replacement should be made with **Another Battery** of similar size and capacity.

7. A **FREE REPLACEMENT** is made when the warranty battery is brought in for claim:

A. **within 36 months of purchase date** for OPTIMA RED TOP and Yellow Top, and within 24 months for Blue Top and YELLOW TOP Group 31.

B. **within 24 months of purchase date** for OPTIMAL BLUE TOP, YELLOW TOP Group 31 and NAPA LEGEND PREMIUM 84 automotive batteries.

C. **within 18 months of purchase date** for NAPA LEGEND, NAPA SURE START, 9834 batteries, and within 90 days of purchase date for all other AUTOMOTIVE batteries.

D. **within 18 months of purchase date** for all GROUP 30H and 31 COMMERCIAL batteries, and within 6 months of purchase date for all other COMMERCIAL batteries.

E. **within 3 months of purchase date** for POWER, 4035/75, 60XDT, 6035/75, MARINE & SPECIALTY batteries, and within 12 months of purchase date for battery part numbers 9301, 8302 and 9831DT.

ANY BATTERY REPLACED DURING THE FREE REPLACEMENT PERIOD SHOULD HAVE THE ORIGINAL PURCHASE DATE PUNCHED OUT, NOT THE REPLACEMENT DATE. This warranty continues from the date of the original purchase. Receipt of the free replacement battery does not exceed the original warranty period.

8. A **PRO-RATED REPLACEMENT** is made when the warranty battery is brought in for claim:

A. **after 24 months from purchase date** for NAPA LEGEND PREMIUM 84 automotive batteries.

B. **after 18 months from purchase date** for NAPA LEGEND, NAPA SURE START, POWER (after 1/3/2011), 9834 batteries, and after 90 days of purchase date for all other automotive batteries.

C. **after 18 months from purchase date** for all GROUP 30H and 31 COMMERCIAL batteries, and after 6 months of purchase date for all other COMMERCIAL batteries.

D. **after 3 months from purchase date** for POWER (prior to 1/3/2011), 4035/75, 60XDT, 60385/75, MARINE & SPECIALTY batteries, and after 12 months of purchase date for battery part numbers 8301, 8302 and 9831DT.

9. The End User's pro-rated fee is based on the Price Sheet (adjustment schedule) originally used to sell the battery (sheet 1, 1A or

4A). This monthly fee is arrived at by dividing the selling price by the number of months in the warranty. The monthly fee is then multiplied by the number of months the battery was in service, and this is what the Customer will pay for their new battery. The monthly fee figures appear in the adjustment charts on the back of the Suggested Price.

Example: 6524 in service for 19 months is pro-rated as follows:

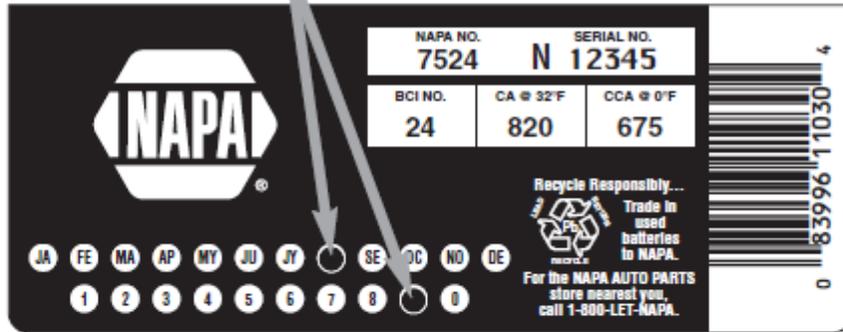
\$ 1.10. monthly fee

x 19 months in service

\$20.90 customer's charge for new battery

10. The Seller's liability is limited to the replacement of the battery. The Seller is not responsible for installations costs, loss of time or other damages or costs incurred by the battery customer.
11. Proper testing, charging, and stock rotating is a must to insure customer satisfaction (See NAPA chart # 134).
12. Use the "Adjustment Table" as defined in the TAMS system.
13. **NO CLAIM FOR CREDIT IS TO BE MADE WITHOUT ATTACHING THE UPC LABEL (FOUND ON THE TOP BATTERY PLAQUE) TO THE WARRANTY ADJUSTMENT FORM "JCI 41-9502."**

ORIGINAL PURCHASE DATE (AUGUST 1999)



In the case of a pro-rata adjustment, the replacement battery has the current date punched out. MARCH 2001

