

Delphi Technologies

Delphi Thermal Management Air Conditioning (A/C) Compressor: Limited Product Warranty

Delphi Powertrain Systems, LLC (“Delphi”) warrants to the original purchaser all air conditioning compressor products (each a “Product” or collectively “Products”) sold by Delphi to be free of defects in material and workmanship for a period of one year, unlimited mileage, from the date of installation. Delphi will, as its sole obligation under this limited warranty and at its option, replace or repair any Product at its own cost that does not conform to this warranty within the applicable warranty period, subject to the exclusions set forth in this limited warranty. Repair or replacement during the warranty period shall not include any cost (including labor) to remove and install a Product or to restore a vehicle to its proper operating condition. Any repaired or replaced Product shall also remain subject to the original warranty period from the date of the original installation, and any repair or replacement shall not extend the original warranty period in any manner or start a new warranty period.

Exclusions and Disclaimers of Warranty

- ✓ This warranty is the only express warranty made by Delphi for the Products.
- ✓ Delphi will not be responsible for damage resulting from any:
 - Deviation from Delphi’s application recommendations as stated in Delphi’s online catalog system or on any packaging, labels or instructions with a Product
 - Installation of a Product in a manner which is inconsistent with Delphi’s written instructions or accepted industry standard
 - Alteration or modification of a Product
 - Misuse, neglect, abuse or accident
 - Normal wear and tear, improper application, installation or operation of the Product.
- ✓ This warranty does not apply to any Product that is installed in vehicles used for:
 - Towing exceeding the vehicle manufacturer’s defined limits
 - Racing, off-highway recreational use or four-wheel drive off-highway competition
 - Public service, security or government use.
- ✓ This warranty is not transferable and applies only to the original consumer purchaser of the Product. A dated purchase receipt or other written proof that the Product is within the warranty period will be required in order to honor your warranty claim.
- ✓ This warranty only applies to Products purchased in the United States and through Delphi Distributors in Canada.
- ✓ This limited warranty shall become void in the event that the vehicle, in which the Product is installed, incurs physical damage such as, but not limited to, fire, flood or a collision resulting in any damage to the vehicle engine compartment or any surrounding body parts.
- ✓ Parts must be installed on the application specified by Delphi. If a part is used on an application other than one approved or cataloged by Delphi, the Warranty will be void.

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THE PRODUCTS IS LIMITED IN DURATION TO THAT OF THIS LIMITED WARRANTY. THE MAXIMUM LIABILITY OF DELPHI UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCTS. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO EVENT SHALL DELPHI BE LIABLE TO PURCHASER IN TORT, CONTRACT OR OTHERWISE, FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOST BUSINESS OPPORTUNITIES, DAMAGE TO GOODWILL OR REPUTATION, OR LOSS OF DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

This limited warranty gives you specific legal rights. You may also have other rights that may vary depending on the state or province in which you reside. Some countries, states and provinces do not allow limitation of liability to specified amounts or on how long implied warranties last, or the exclusion or limitation of special, incidental or consequential damages. Therefore, the above limitations or exclusions may not apply to you.

Additional Terms

- ✓ The use of any additives (sealants, lubricant enhancers and system treatments) in the A/C system will void the Product warranty.
- ✓ The use of trace dyes or leak detection dyes is permissible when used in accordance with the dye supplier's written instructions. Usage of excessive amounts of dye will void the Product warranty.
- ✓ The Products are warranted for use with only R-12 (CFC-12) or R-134a (HFC-134a) refrigerants.
- ✓ The correct type and amount of refrigerant oil must be added (refer to vehicle service manual or Product manufacturer for specifications).
 - Mineral oil 525 must be used for R-12 systems.
 - PAG (Polyalkylene glycol) lubricant must be used for R-134a systems.
 - RL488 125 viscosity must be used for R4, H6, V5 and V7 Products
 - RL897 60 viscosity must be used for CVC Products
 - Mineral oil is to be used as a lubricant for the O-rings of both R-12 and R-134a systems.
- ✓ The accumulator dehydrator ("A/D") or receiver dryer ("R/D") must be replaced as part of the Product replacement. Where available, usage of a Delphi A/D or R/D is required or an equivalent OEM A/D or R/D must be used. Acceptable proof of following this procedure will include shop repair orders or purchase receipts and must accompany each Product being returned for warranty. Failure to replace the A/D or R/D will void the Product warranty.
- ✓ The orifice tube must be replaced if the vehicle is so equipped. Acceptable proof of following this procedure will include shop repair orders or purchase receipts and must accompany each Product being returned for warranty. The expansion valve must be replaced or the inlet screen must be cleaned if the vehicle is so equipped. Acceptable proof of following this procedure will include shop repair orders or purchase receipts and must accompany each Product being returned for warranty.
- ✓ Closed loop flushing with liquid refrigerant is the recommended means to remove oil and debris from the air conditioning system. R-12 refrigerant must be used as the flushing agent for R-12 systems and R-134a refrigerant must be used as the flushing agent for R-134a systems.
- ✓ Open loop flushing with chemical solvents is not recommended by Delphi. This is due to residual flush being left behind, diluting the A/C system lubricant, and causing Product noise and/or failure. If a solvent flush is used, all of the flush must be removed in order to maintain the warranty. If traces of flush residue are detected in the returned component, the warranty will be void.
- ✓ A/C systems which have been contaminated with debris from a Product failure, a failed A/D or R/D desiccant bag or system additives cannot be cleaned by flushing only. These contaminants may be captured throughout the refrigerant side of the A/C system. Under these conditions, contaminated or restricted components must be replaced to ensure a clean and properly performing A/C system.
- ✓ The fins of the condenser and radiator must be checked for proper airflow, obstructions or restrictors.

The engine fan clutch or electric fan must be checked for proper operation.
- ✓ The Product clutch driver (not just the clutch pulley) must be turned a minimum of four revolutions prior to installation on the vehicle. Delphi turning tool, CB10049, or an equivalent turning tool or spanner wrench, must be used to turn the Product shaft.
- ✓ The Product clutch electrical circuit must be checked for proper operation (refer to the vehicle service manual or equivalent for specifications and procedures).
- ✓ Delphi recommends the use of in-line filters and suction screens during Product replacement. This limited Warranty shall not apply to any failure of a Product caused by improper maintenance of a vehicle's air conditioning system or failure of any other system component.

Claim Submission Terms

Claims must be on the appropriate Delphi claim form available from a Delphi Sales Representative. No other method of warranty submission will be accepted.

Acceptable proof of following these procedures will include shop repair orders or purchase receipts and must accompany each Product being returned for warranty. Claims submitted with Product destroyed in field must have the supporting documentation submitted with the claim number referenced.

Delphi will provide a written rejection notice if a warranty claim is denied. Denied Product will be returned at customer expense, if:

- The warranty claim form has the “part return” check box completed.
- The return shipping information is provided.

Rejected claims that do not have the “part return” check box completed will be held for 30 days from the date on the rejection letter prior to being scrapped. Parts may be returned if ship information (carrier and account number) is submitted during that period.

IMPORTANT: In some applications, service parts may be modified or updated at the manufacturer’s request. In some situations, additional parts or installation hardware are required in order to complete the installation. If the parts specified for your application appears different and no additional parts were included in the package, check the manufacturer service information for bulletins that may include installation part numbers only available from the OE.