

KENNEDY MANUFACTURING COMPANY
TOOL STORAGE SOLUTIONS
(TSS)

Warranty

Alleged Warranty Defects:

For warranty on Professional Series and Giant Pro Series product please contact Serena Renner with Kennedy Manufacturing Company at 1-800-413-8665 (Extension 230).

- Manufacturer's warranty is a two-year limited warranty against manufacturer's defects on all Professional Series and Giant Pro Series.
- Retail Series and Accessories warranties are to be processed through the Carolina Logistics.
- Manufacturer's warranty is a one-year limited warranty against manufacturer's defects on all Retail Series and two-year limited on accessories.

Technical Assistance:

800-413-8665 (Extension #225). Mr. Ed Barnhart has been assigned to the NAPA account for technical assistance. Hours of operation are 8:00am – 5:00pm, Monday – Friday.

HOMAK Retail Program

Warranty Returns:

- Homak offers 3 year Limited on all SE and 5 year Limited on all Pro
- Homak will replace any manufactures Parts found to be defective.
- Homak will replace any of parts or goods determined to be found non-repairable.
- All Warranty items and returned items are subject to review and return to customer if found to be of non-manufacture defect.

Contact Information:

- **DC/Store/End user** calls Homak Corporate Headquarters 1-800-874-6625
- Kennedy Manufacturing Company
520 East Sycamore St, Van Wert, OH 45891-1377
Phone #:800-413-8665 Fax #: 419-238-5644