



MASTER RIDE CHASSIS PARTS (MRC)

Limited Warranty

Warranty includes, but is not limited to: Ball Joints, Idler Arms, Tie Rods, Sway Bar Links, Control Arm Assemblies, and Alignment Products

Please carefully read the warranty and installation and operating instructions provided in the master catalogs.

What the warranty covers: NAPA Chassis warrants all Master Ride Chassis products to be free from defects in materials and workmanship during the period of twelve (12) months or 12,000 miles, whichever comes first. This warranty is not transferable. New car and equipment warranties remain in effect when Master Ride Chassis products are used. The Master Ride Chassis warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect, normal wear, improper application or installation of the products. This warranty only applies to Master Ride Chassis products installed on passenger cars, vans, and light trucks. It does not apply to products installed on vehicles or equipment used for the following: towing, racing, public service, security, government, off-highway recreational, off-highway competition, fleet or commercial purposes, or if used in any aircraft or aviation application. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. NAPA CHASSIS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Chassis' entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of a Master Ride Chassis product. No other warranty, express or implied, shall exist.

If the Master Ride Chassis product is found by NAPA Chassis to be defective in material or workmanship during the period of service life recommended by the vehicle or equipment manufacturer, NAPA Chassis will replace the defective product with another Master Ride Chassis product at its option.

Replacement guidelines: In order to obtain vehicle or equipment replacement under this warranty, the customer must, within 30 days after discovery of defect or failure, submit a claim to a NAPA AUTO PARTS Store. The customer must also allow the NAPA Chassis Warranty and Technical Service Department to examine the Master Ride Chassis product and, if required, the vehicle or equipment to determine the extent of damage and whether it was caused by a defective Master Ride Chassis product covered by this warranty. Products must be returned – in their original, unmodified condition – to the place of purchase for warranty consideration.

NAPA Chassis will replace any Master Ride Chassis product found not to conform to this warranty provided that the customer follows this warranty filing procedure:

1. The NAPA AUTO PARTS Store must complete the NAPA Alleged Defective Merchandise Tag. Be very specific about the incident and the reason for filing the claim. The more information provided, the easier it will be to expedite and process the claim.
2. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and all paperwork relating to the incident.
3. For questions, call (815) 363-9000 ext. 3262.

NAPA Chassis reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. NAPA Chassis also retains full discretion in determining whether any returned Master Ride Chassis product satisfies the condition of the warranty.

NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY IN ANY WAY.

The foregoing states the final, complete, and exclusive statement on warranty terms related to Master Ride Chassis products. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.