Product Name: Prestone
Company: Prestone Products Corporation
Product Line Abbreviation(s) PAR
Product(s) Prestone All Makes, All Models Antifreeze/Coolant (AF2000, AF2100)

Warranty Policies and Procedures (by product line)

The patented advanced formulation and color of the new extended life Prestone "All Makes, All Models" Antifreeze/Coolant was specifically developed and formulated to be compatible with antifreeze/coolants used in any make or model automobile or light truck on the road today. The Prestone R&D laboratory, as well as other independent testing facilities conducted extensive testing including laboratory tests, fleet tests, and a wide array of compatibility tests in real world product use conditions to prove the compatibility claims we make on our package.

The accumulated test results show that Prestone "All Makes, All Models" antifreeze/coolant is compatible with all antifreeze formulations and does not void new car warranties when used as directed.

Additionally, Prestone has developed formulas sold under different brands and names which can and do support the same claims. The test results for these "All Makes, All Models" formulas shows them to be compatible as well, with all automobile and light truck antifreeze formulations and also does not void new car warranties when used as directed.

A vehicle manufacturer may not condition a warranty on using a specific product identified by brand, trade or corporate name under federal law unless the manufacturer obtains a waiver from the Federal Trade Commission. We are not aware of any vehicle manufacturer seeking to obtain any such waiver with respect to an antifreeze product. We also are not aware of a single instance in which a vehicle manufacturer has denied a warranty claim due to the use of a Prestone product.

Handling of Alleged Defectives
1-800-890-2075, Option #4

Repair and Return Procedures (If product line requires them)
1-800-890-2075, Option #4

Contact / Customer Service: Aaron Jones
Phone: 203-731-8191
Voice mail and E-mail: aaron.jones@prestone.com OR information@prestone.com