

PRAMAC WARRANTY CONDITIONS

The Manufacturing Company warrants the products put on the market with the brands of its own property and/or subsidiary companies', in compliance with terms and conditions provided for by the law in force.

POWER SYSTEMS

This warranty has a validity of 12-months or 1500 operation hours, whichever occurs first. Warranty period starts from the date of the product purchase by the user-customer, and such date is that specified on the purchase tax record. Commercial / rental use is not covered by the warranty for any Non-professional Pramac Power Systems product line.

POWER ENGINEERING

The warranty has a validity of 12-month. Warranty period starts from the date of the product purchase by the user-customer, and such date is that specified on the purchase tax record. In those cases where the use does not reach 500 operation hours, the warranty will be extended to 24 months or 1000 operation hours, whichever occurs first.

This warranty cannot be extended over 24 months in any case. In order to be entitled to the warranty, proof of purchase that clearly defines date of purchase must be provided. All warranty repairs must be performed and/or addressed by an Authorized/Certified Pramac service center. No repairs must be previously undertaken as this will invalidate the warranty. Pramac will repair or replace, at its discretion, any parts determined to be defective under typical use by an authorized service provider or by Pramac. Pramac reserves the right to make the final decisions on all warranty approval.

Product must have been maintained according to published schedules using genuine service parts. Anything replaced under warranty becomes property of Pramac. All parts replaced under warranty will be considered as part of the original product and any warranty on those parts will expire coincident with the original product warranty. The warranty is not transferable, therefore, the claim must be made by the original owner.

The warranty is limited to the replacement of those parts (and to the costs strictly related to it), which show a manufacturing defect or wrong assembly. Any other liability and/or obligation to other expenses, direct and/or indirect damage and losses arising from the use and/or total and/or partial impossibility of using the product are excluded.

Repairing carried out during the warranty period is intended to occur ex-head office of the dealer who executed the sale or ex-authorized service centre that is nearest to the customer office.

The product shall be actually exhibited at the place where the warranty may be obtained without any change and without other devices and/or accessories assembled except those existing upon the sale itself.

This warranty does not cover:

- A) Any failure caused by contaminated fuels, oils, or lack of proper fuels, oils /lubricants.
- B) Any transport or packaging costs related to the warranty claim.
- C) Products that are modified or altered in a manner not authorized by Pramac in writing.
- D) Failures due, but not limited to, normal wear and tear, accident, misuse, abuse, negligence, or improper installation or application.
- E) Impacts, fires, flooding and/or other accidental events even if of geological or atmospheric nature.
- F) Any costs related to delay in repair or replacement of the defective part(s), or rental equipment used while warranty repairs are being performed

The warranty related to the components that are not produced by the Manufacturing Company is allowed within the limits given by the manufacturers of such components.

The current warranty will not be changed except in writing by the Manufacturing Company exclusively. The current warranty gives you specific legal rights, and you may also have other rights which vary from country to country.

Casole D'Elsa, January 2011