

LIMITED WARRANTY FOR LUBRICANT PRODUCTS

Royal Purple formulates and markets lubricants of the highest quality to ensure they meet and exceed the performance requirements for all applicable engines, engine components, or automobile systems.

Terms and Conditions

Royal Purple warrants you, the purchasing consumer, that its lubricant products are free of defects. As an extra measure of quality assurance, Royal Purple extends this Limited Warranty to cover engines whose manufacturer, for manufacturer warranty purpose, recommends or requires GF-5/SN standards for lubricants. If a Royal Purple lubricant is shown to have caused damage to an engine, engine component, or automotive system, Royal Purple, will replace the defective lubricant and pay for the reasonable cost of repair or replacement of the affected engine, engine component, or automotive system.

This Limited Warranty shall apply only under the following conditions:

- 1. The lubricant was used in accordance with any Royal Purple product instructions;
- 2. The vehicle is using the appropriate Royal Purple lubricant type recommended by the OEM and was using such Royal Purple lubricant at the time of any engine or component failure;
- Vehicle has been reasonably maintained and maintenance has been performed within the vehicle's OEM recommended schedule or the written instructions of Royal Purple;
- 4. The vehicle has never been used for a commercial or agricultural purpose; and
- 5. The vehicle has never been used in racing or competitive events.

Warranty Claim Process:

- 1. Royal Purple must be notified of the potential claim within thirty (30) days of the date when such damage or failure is first detected.
- 2. Where determined appropriate by Royal Purple, consumer must be prepared to provide a sample of the used lubricant in question from the failed or damaged vehicle for identification and analysis by Royal Purple. The minimum sample amount required is ten (10) fluid ounces.

- 3. Royal Purple must be provided the right to review the maintenance records of the vehicle to establish that reasonable and OEM scheduled maintenance was performed on the vehicle.
- 4. Royal Purple must be provided the right to inspect the vehicle, including any damaged engine, engine component, or automotive system of the vehicle.
- 5. All damaged parts must be kept and made available to Royal Purple for inspection upon request.
- 6. You must cooperate with Royal Purple's reasonable efforts to investigate your claim. Failure to cooperate will void this warranty.

This Limited Warranty Excludes:

- 1. Conditions where a Royal Purple lubricant has been used with any other product or lubricant that has not been authorized for use by Royal Purple.
- 2. Failure of engine or engine components due to a pre-existing condition that is unrelated to the use of Royal Purple lubricants.
- 3. Repair or replacement of equipment due to normal wear and tear.
- 4. Royal Purple lubricant products that were contaminated after leaving Royal Purple control. For example, contamination due to improper storage, handling, or dispensing of the lubricant.
- 5. Failure of engine, engine components, or automobile system as a result of an OEM defect or a defect in any other non-Royal Purple product or component.

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Contact our Technical Services Department to inquire about a claim or for questions about Royal Purple's Limited Warranty.

Royal Purple, LLC. Technical Services Department 1 Royal Purple Lane Porter, TX 77365 Phone: 281 354 8600 <u>rpautotech@royalpurple.com</u>