



2-YEAR/24-HOUR ROADSIDE ASSISTANCE



As an added benefit to the NAPA Total Eclipse Brake Caliper program and NAPA Brakes New Premium Master Cylinders, we are excited to offer a complimentary roadside assistance reimbursement program. Service includes a jump-start or tow for 2 years from the date of purchase for passenger vehicles, vans and light trucks. Roadside assistance is valid only on the vehicle for which the product was purchased. This program is included with your original purchase and is provided at no additional cost.

Roadside assistance is performed on a reimbursement basis. As a vehicle owner, you are required to pay the service provider at the time the service is rendered and submit for reimbursement. Service is limited to a maximum of \$60.00 US for each event.

To be eligible for reimbursement in the US, Canada & Puerto Rico, you as the vehicle owner must call the toll-free dispatch number provided on your roadside assistance sticker along with the account number to arrange for service to be dispatched to the vehicle location. Service is limited to a maximum of \$60.00 USD for each event. For Roadside Assistance in Guam, you will need to arrange for service through a local provider and then follow the reimbursement procedures.

Once the service is completed, paper work will need to be submitted to Auto Road Services, Inc. This paper work must include the vehicle owner's name, address, phone number along with a photo-copy of both sides of the roadside sticker, a photo-copy of the purchase receipt of the NAPA Total Eclipse Caliper or NAPA Brakes New Premium Master Cylinder purchase and the original road service invoice.

Service excludes: RV's, fleet vehicles, off road vehicles or vehicles off of the road (winch out), trailers, any vehicle in tow, vehicles over one ton capacity, commercial vehicles, any vehicle currently at a repair facility or any vehicle which at the sole determination of the service provider is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism and accident related incidents are not covered. Claims postmarked after thirty (30) days of service will not be honored.

Claims for reimbursement must be mailed within 30 days of the road service incident to:

Auto Road Services, Inc.
Attn: Cardone Reimbursement
P.O. Box 55698
Sherman Oaks, CA 91413-0698

Please allow 45 days for processing.

This roadside assistance program is administered by Auto Road Services, an independent administrator. All claim reimbursement is at the sole discretion of Auto Road Services and neither NAPA Auto Parts nor Cardone Industries is responsible for the processing or determination of claim eligibility.

