

# WARRANTY POLICY

## **Limited Warranty**

DENSO SALES CALIFORNIA, INC. ("DENSO") warrants its DENSO Brand Spark Plugs Products only to the extent stated in its official written warranties. Unless otherwise specifically provided in writing by DENSO, DENSO warrants to the end-user that the Products shall be free of defects in materials or workmanship and will function in accordance with DENSO's published specifications, under ordinary intended use and service, for a period of twelve (12) months or twelve thousand (12,000) miles, whichever occurs first, after delivery to the end-user. DENSO shall replace any defective Product covered by this warranty. Such remedy shall be end-user's sole remedy with respect to any covered defect in the Products.

This warranty does not cover defects or malfunctions which result from causes beyond DENSO's control, including, without limitation, (i) unusual physical or electrical stress; (ii) accident, neglect, abuse, misuse or other abnormal use; (iii) failure to perform routine maintenance in accordance with specific vehicle manufacturer's recommended procedures; (iv) normal wear and tear; (v) Product repairs or attempted Product repairs by an unauthorized person; (vi) modifications or alterations to the Products; or (vii) improper servicing. This warranty shall extend only to the original end-user and shall be void if any labels or other identifying marks permanently affixed to Products when shipped by DENSO are removed, altered, defaced or obliterated.

The aforesaid warranty is the only warranty made by DENSO with respect to the Products and is in lieu of all obligations or liabilities on the part of DENSO for damages arising out of or in connection with the sale, use or performance of the Products, including, without limitation, any lost profits or any other consequential, incidental, special or exemplary damages of any kind. DENSO DISCLAIMS ALL OTHER WARRANTIES WITH REGARD TO THE PRODUCTS, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN.

This Warranty Does Not Cover:

- Cost of labor to remove or install the product.
- Products installed for racing applications.

DENSO reserves the right to make changes in design or improvements on its product without creating or assuming any obligation to install or implement the same on its products previously sold.