

## **NAPA IRONCLAD NO-FAULT WARRANTY (NFWP) PROGRAM and GOLD SEAL SERVICE SUPPLEMENT (GSA1) PROGRAM INFORMATION**

**NFWP:** ALL customers that purchase a NAPA Ironclad Gasoline Engine or NAPA Ironclad Rear Differential from a NAPA Store and have the product installed at a licensed repair facility, or purchase a NAPA Ironclad Gasoline Engine or NAPA Ironclad Rear Differential from, and installed by, a licensed repair facility will now receive one free replacement of parts and labor [up to \$50 per hour and per Mitchell time guide for hours] if product failure occurs within warranty terms. Any failure requiring replacement will receive product replacement and be issued labor payment, based on the Mitchell time guide, without waiting for product return and inspection to occur. Retail purchases are now covered when engine is installed at a licensed repair facility. A retail customer (DIY) that purchases and installs an engine receives standard product warranty but is **NOT** eligible for labor reimbursement. All repairs require prior authorization, with claim number, from Product Support. Unauthorized repairs will not be paid.

**GSA1:** Benefits now apply an enhanced labor rate up to \$95 per hour and **WILL** include both approved and denied claims. Benefits also include rental car allowance, towing allowance, and fluid allowance. Retail purchase is now covered when engine is installed at a licensed repair facility. A retail (DIY) customer that purchases and installs an engine receives standard product warranty and is eligible for labor up to \$30 per flat rate hour on approved claims. All repairs require prior authorization, with claim number, from Product Support. Unauthorized repairs will not be paid

### **GSA1 available for gasoline engines and must be purchased at same time as engine.**

The NAPA GoldSeal Service Agreement, part number GSA1 offered by NAPA IRONCLAD is a premium supplemental service guarantee to the IRONCLAD Standard Limited Warranty. The GoldSeal Service Agreement (GSA1) is not a unique and separate warranty as it does not waive or modify any exclusions or limitations in the IRONCLAD Standard Warranty, except as specifically stated in this GoldSeal Service Agreement.

**TERM:** The term of this GoldSeal Service Agreement is coexistent with the IRONCLAD Standard Warranty that covers the particular product to which this GoldSeal Service Agreement applies. The term begins on the date of the original product's installation, or 10 days after the sale of the product whichever is earliest.

**SUPPLEMENTAL WARRANTY PAYMENTS:** IRONCLAD approved repairs will be compensated at a rate not to exceed the Mitchell Repair Manual published flat rate schedule. Under this GoldSeal Service Agreement, hourly rates for all approved labor claims performed by licensed repair facilities will be paid at their posted labor rate, not to exceed \$95 per flat rate hour.

**MARINE APPLICATIONS:** Maximum labor compensation for all approved repairs to marine applications is \$800.

**MANUAL TRANSMISSIONS:** Maximum labor compensation for all approved repairs to manual transmissions is \$500

**FARM, LIFT TRUCK AND INDUSTRIAL APPLICATIONS:** Maximum labor compensation for all approved repairs on all Farm, Lift Truck and Industrial Applications is increased to \$500

**DIY/DIFM:** Hourly rates for all approved labor claims for do-it-yourself (DIY) repairs, and repairs performed by unlicensed repair facilities, will be paid at a rate not to exceed \$30 per hour, and not to exceed the Mitchell Repair Manual published flat rate schedule. Do-it-for-me (DIFM) purchases installed by a licensed repair facility will be paid at their posted labor rate, not to exceed \$95 per flat rate hour.

**TOWING:** Towing will be reimbursed up to a maximum of \$100 per occurrence. (Customer must supply a copy of the towing invoice/contract.)

**RENTAL:** Car rental will be reimbursed up to a maximum of 5 days, up to \$30 per day. (Customer must supply a copy of the rental contract.)

**FLUIDS:** Fluid replacement at the time of warranty repair will be reimbursed up to \$25.00 per occurrence.

### **EXCLUSIONS:**

This GoldSeal Service Agreement is subject to all exclusions specified in the IRONCLAD Standard Warranty. No claims will be allowed under this GoldSeal Service Agreement that have been disallowed under the IRONCLAD Standard Warranty.