NAPA AIR TOOLS

Line Abrev-NPS Warranty Code 724 1 Year Repair & Return

This NAPA product line is warranted against defects in material & workmanship for a periods of one (1) year(s) from the date of the original purchase.

When a customer experiences operating problems with this product within 30 days of the original purchase, the NAPA AUTO PARTS store will be authorized to exchange the alleged defective item for a new one.

The alleged defective item should be returned to your serving NAPA Distribution Center, who in turn will return to their servicing Balkamp Operation. All alleged defective items must be accompanied by a receipt for proof of purchase, showing the purchase and exchange transaction took place within the warranty exchange period. The defective tag and RGN should be marked clearly as a "New Defective". After the exchange period, this item will carry an additional 11 month repair or replace warranty. During the additional 11 month period, the alleged defective item will be repaired or replaced at Balkamp's option. The alleged defective must be sent to an authorized Warranty Repair Center, freight prepaid. To ensure the repair and return of the item we require a sales receipt for proof of purchase and a completed copy of the NAPA Professional Air Tool service tag.

The foregoing obligation under the Balkamp Warranty Policy is our sole liability under this or any implied warranty. Under no circumstances shall Balkamp be liable for any incidental or consequential damages. This warranty does not cover damage that arises from alteration, abuse, misuse and does not cover any repairs made by anyone other than an authorized Repair Center. Tools sent to a warranty center in a disassembled condition will not be covered as a warranty repair. Please visit our website for a complete list of repair centers in your area; www.toolwarrantyrepair.com

Customer Warranty Repair Form
Formulario del cliente para solicitar la reparación bajo garantía
Formulaire clientèle de réparation sous garantie

IMPORTANT: DO NOT RETURN TOOL TO PLACE OF PURCHASE.
IMPORTANTE: NO DEVUELVA LA HERRAMIENTA AL LUGAR DE COMPRA.
IMPORTANT : NE PAS RETOURNER D'OUTIL SUR LE LIEU D'ACHAT.

Fill out this form completely and include it with your tool to an Authorized Master Service Center, along with proof of purchase.

Rellene este formulario por completo y envíelo junto con la herramienta y el comprobante de compra, a un Centro de Servicio Técnico Master Autorizado.

Remplissez complètement ce formulaire et joignez-le à votre outil pour l'envoyer à un centre de réparation principal agréé, accompagné d'une preuve d'achat.

Date/ Fecha / Date

Customer Name / Nombre del cliente / Nom du client

Address / Dirección / Adresse

City/State/ZIP Ciudad/Estado/Código Postal Ville/Province/Code postal

Telephone / Teléfono / Téléphone

Email / Correo electrónico / Courriel

Tool Model Number / Nº de modelo de la herramienta / Numéro de modèle d'outil

Description / Descripción / Description

Serial Number / Nº de serie / Numéro de série

Primary Use of Tool / Uso principal de la herramienta / Utilisation principale de l'outil

Details of Failure/ Detalles de la falla / Détail de la panne

NOTE: Proof of purchase must be submitted with the tool or upon request in order for the repair to be completed and to qualify for the warranty. Proof of purchase sent at a later date will result in a delay of the repair and will not be accepted after the repair work is completed. Quoted repair estimates and costs will be the responsibility of the customer. Tools sent to a service center in a disassembled condition or with missing parts will not be covered under warranty.

NOTA: el comprobante de compra debe enviarse junto con la herramienta, o cuando se lo solicite, para que pueda completarse el proceso de reparación y para que la garantía cubra este último. El envío tardío del comprobante de compra ocasionará una demora en la reparación; el comprobante de compra no se aceptará una vez que haya concluido el trabajo de reparación. Los presupuestos y los costos de reparación serán responsabilidad del cliente. La garantía no cubrirá las herramientas desarmadas o con piezas faltantes que se envíen al servicio técnico.

REMARQUE : la preuve d'achat doit être soumise avec l'outil ou sur demande pour que la réparation soit effectuée et pour que la garantie s'applique. Si la preuve d'achat est envoyée à une date ultérieure, la réparation sera retardée. Elle ne sera pas acceptée une fois les travaux de réparation achevés.

Le client sera responsable des estimations et des coûts des réparations ayant fait l'objet d'un devis. Les outils envoyés à un centre de réparation démontés ou ayant des pièces manquantes ne seront pas couverts au titre de la garantie.

Authorized Master Air Tool Service Centers
Centros de Servicio Técnico Autorizado de Master Air Tool
Centres de réparation principaux agréés pour les outils pneumatiques

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Please select the Master Service Center closest to you for the fastest service.

Para obtener un servicio más rápido, seleccione el Centro de Servicio Técnico Master más cercano a su domicilio.

Pour que l'intervention soit la plus rapide possible, veuillez sélectionner le centre de réparations principal le plus proche de chez vous.

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1. Pro-Point Co.
   5328 Grand Avenue
   Downers Grove, Illinois 60515
   (630) 852-7233

2. Vamaco Tools & Equipment Service
   6718 East 38th Street
   Indianapolis, IN 46226
   (317) 632-2208

3. Power Tool Repair
   891 Moe Drive, Suite H
   Akron, OH 44310
   (330) 630-0022

4. Tri-County Power Tool
   1300 Brookpark Road
   Cleveland, OH 44109
   (216) 398-6120

5. Hydraulic Equipment Company
   2800 West California, Suite A
   Oklahoma City, OK 73107
   (405) 235-3318

6. Tool Warehouse Inc.
   3410 East 42nd Street
   Minneapolis, MN 55406
   (612) 722-4260

7. Tool Warehouse Inc.
   9 Lincoln Avenue South East
   St. Cloud, MN 56304
   (320) 253-7150

8. Air and Hydraulic Service
   315 Hawkins Road
   Travelers Rest, SC 29690
   (866) 867-5359

9. Discount Tool Repair/WC
   3433 Losee Road #1
   North Las Vegas, NV 89030
   (702) 657-6570

10. Tool Warehouse Inc.
    127 West Main Avenue
    West Fargo, ND 58078
    (701) 282-6151

11. C&C Air & Hydraulics
    94-148 Leowaena St. Bldg. T
    Waipahu, HI 96797
    (808) 671-8598

12. Universal Repair
    1611 Boylston Avenue
    Seattle, WA 98122
    (206) 322-2726

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