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POWER SPORTS BATTERIES (PSB) WARRANTY PROCEDURES

1. The NAPA store warrants the NAPA Power Sport battery unit for the customer and fills out the standard NAPA BASF warranty form. There is no "kiss-cut" label on the Power Sport battery so a copy of the invoice showing the Power Sport battery was warranted, not the sales invoice, is required for credit and needs to be attached to the NAPA BASF warranty form. If the copy of the invoice is not attached, credit will not be issued. The store keeps one copy of the NAPA BASF warranty form and the remaining two copies will go to the NAPA Distribution Center.
2. The NAPA Power Sport battery should be placed on the core pallet and will be picked up along with all the other scrap batteries.
3. The Distribution Center will hold the BASF warranty forms for the ESG or ESG District Sales Manager to review. Once they review the form, they will approve and one copy of the form will be sent to the supplier of the Power Sports batteries.

Form Breakdown:

- ☐ Yellow – NAPA Batteries
- ☐ White – NAPA Distribution Center
- ☐ Pink – Jobber