

NAPA COLD POWER COMPRESSORS (NCC) WARRANTY POLICY

Warranty Period

NAPA COLD POWER Compressors (NCC) warrants all of their products to be free from defects in material and workmanship. The warranty period for NAPA COLD POWER Compressors is two (2) years or 24,000 miles from the date of original installation.

To be eligible for warranty consideration, the following criteria must be met:

Warranty Requirements

1. The compressor must be returned with proof of purchase of an accumulator dehydrator or receiver dryer, orifice tube or TXV, and condenser (if applicable).
2. The condenser must be replaced on vehicle applications which are equipped with a scroll type compressor or in the case of a catastrophic compressor failure in which debris from the failed compressor is evidenced at the discharge port. It is highly recommended that condensers be replaced on 1998 and later model year vehicles.
3. a) Documented use of proper system flushing using a closed loop flushing machine with refrigerant or power flushed with an approved flush material such as COLD POWER AC Flush or Dura Flush II, or; b) Documented replacement of all refrigerant system components (i.e., refrigerant lines, evaporator, condenser, etc.).
4. Documented use of original equipment specified lubricants including viscosity and quantity required by the vehicle application. PAG type in R-134a systems and mineral oil in R-12 systems.
5. Documented use of original equipment specified refrigerant type and quantity required by the vehicle application.
6. Compressors returned with contamination or residual flush inside indicating that the system was improperly cleaned or other installer damage will be eliminated from warranty consideration.
7. The use of any type of refrigerant system sealant is strictly prohibited. The use of any sealant shall immediately void the compressor warranty.
8. The returned compressor must be the correct compressor for the application as listed by COLD POWER application catalog data.

General Provision

NAPA COLD POWER Compressors (NCC), in its sole opinion, shall determine if the alleged defective compressor is eligible for warranty credit based on the above requirements being met.