

# GoldSeal Service Agreement

The GoldSeal Service Agreement that is offered by NAPA IRONCLAD (IRONCLAD) is supplemental to the IRONCLAD Standard Limited Warranty. The GoldSeal Service Agreement (GSA) is not a warranty itself, nor does it waive or modify any exclusions or limitations in the IRONCLAD Standard Warranty, except as specifically stated in this GoldSeal Service

## TERM:

The term of this GoldSeal Service Agreement is coextensive with the IRONCLAD Standard Warranty that covers the particular product to which this GoldSeal Service Agreement applies. The term begins on the date of the original product's installation, or 10 days after the sale of the product whichever is earliest. If GSA is purchased after the invoice date of the underlying IRONCLAD product the effective date of the GoldSeal agreement is 30 days after the purchase date of the GoldSeal Agreement.

## SUPPLEMENTAL WARRANTY PAYMENTS

IRONCLAD approved repairs will be compensated at a rate not to exceed the Mitchell Repair Manual published flat rate schedule. Under this GoldSeal Service Agreement, hourly rates for all approved labor claims performed by licensed repair facilities will be paid at their posted labor rate, not to exceed \$85 per flat rate hour.

**MARINE:** Maximum compensation for all approved repairs on Marine applications is increased to \$700.

**MANUAL TRANSMISSIONS:** Maximum compensation for all approved repairs on Manual transmissions is increased to \$500

**FARM, LIFT TRUCK AND INDUSTRIAL APPLICATIONS:** Maximum compensation for all approved repairs on all Farm, Lift Truck and Industrial Applications is increased to \$500

**DIY:** Hourly rates for all approved labor claims for do-it-yourself repairs, and repairs performed by unlicensed repair facilities, will be paid at a rate not to exceed \$30 per hour, and not to exceed the Mitchell Repair Manual published flat rate schedule..

**TOWING:** Towing will be reimbursed up to a maximum of \$100 per occurrence. (Customer must supply a copy of the towing invoice/contract.)

**RENTAL:** Car rental will be reimbursed up to a maximum of 5 days, up to \$30 per day. (Customer must supply a copy of the rental contract.)

**FLUIDS:** Fluid replacement at the time of warranty repair will be reimbursed up to \$25.00 per occurrence.

## EXCLUSIONS:

This GoldSeal Service Agreement is subject to all exclusions specified in the IRONCLAD Standard Warranty. No claims will be allowed under this GoldSeal Service Agreement that have been disallowed under the IRONCLAD Standard Warranty.

## INSTALLATION AND MAINTENANCE:

- A. IRONCLAD's recommended installation procedures must be followed.
- B. Maintenance must conform to the original equipment manufacturer standards. You will be required to furnish proof of these services when making a claim.

## CLAIM PROCEDURE:

- A. If the vehicle needs repair, you must contact IRONCLAD prior to starting the work.
- B. You must bring the vehicle, either to the repair facility where the original IRONCLAD product was installed or to another licensed repair facility.
- C. When calling, have your IRONCLAD product serial number (located on the back of this certificate) ready.
- D. Payment will not be made for any unauthorized repairs and/or replacements.

## TRANSFERABILITY:

This goldSeal service agreement may be assigned or transferred by sending your request to NAPA IRONCLAD, 1102 W.N. Carrier Pkwy., Suite 100, Grand Prairie TX 75050. You must include the new vehicle owner's name and address, the serial number of your IRONCLAD product, the Vehicle identification Number of the vehicle that the product is installed in, and \$55 to process the transfer.

## GENERAL:

- A. This agreement may not be altered without the express written consent of IRONCLAD North America.
- B. If IRONCLAD elects to replace your unit with another remanufactured unit, the replacement is considered to be a repair of the original unit. Replacement of a component, or the entire product, does not extend the Standard Warranty or the GoldSeal Service Agreement above or beyond the original date of installation.

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- C. This GoldSeal Service Agreement gives you specific legal rights. You may also have other rights that vary from state to state.

**CONTACT INFORMATION:**

NAPA IRONCLAD - 1102 W.N. Carrier Parkway, Suite 100, Grand Prairie, TX 75050  
• Phone: (800) 831-5947 Fax: (972) 602-7526