Warranty Information

Manufacturer's Warranties

Consumer purchasers of automotive filters are sometimes told by an automotive dealer's service writer or mechanic that a brand of replacement filter cannot be used in the consumer's vehicle during the warranty period. The claim is made that use of the brand will "void the warranty" with the statement or implication that only original equipment brand of filters may be used. This, of course, tends to cast doubt on the quality of the replacement filter.

That claim is simply not true. If the consumer asks for the statement in writing, he will not receive it. Nevertheless, the consumer may feel uneasy about using replacement filters that are not original equipment. With the large number of do-it-yourselfers who prefer to install their own filters, this misleading claim should be corrected.

Under the Magnuson-Moss Warranty Act and general principals of the Federal Trade Commission Act, a manufacturer may not require the use of any brand of filter (or any other article) unless the manufacturer provides the item free of charge under the terms of the warranty.

So, if the consumer is told that only the original equipment filter will not void the warranty, he should request that the OE filter be supplied free of charge. If he is charged for the filter, the manufacturer will be violating the Magnuson-Moss Warranty Act or other applicable law.

By providing this information to consumers, the AFMC can help combat the erroneous claim that a brand of replacement filter other than original equipment will "void the warranty".

It should be noted that the Magnuson-Moss Warranty Act is a federal law that applies to consumer products. The Federal Trade Commission has authority to enforce the Magnuson-Moss Warranty Act, including obtaining injunctions and orders containing affirmative relief. In addition, a consumer can bring suit under the Magnuson-Moss Warranty Act.

Reprinted with permission of the Automotive Filter Manufacturers Council, Research Triangle Park, NC 27709

NAPA Filters

Limited Warranty

New car and equipment warranties remain in effect when NAPA filters are used.

NAPA Filters warrants each NAPA filter to be free from defects in material and workmanship during the period of service life recommended by the engine or equipment manufacturer. This warranty does not apply if the filter has been improperly installed, abused, damaged, used in competitive racing or on modified high performance engines or if used in any aircraft or aviation application.

If your NAPA filter is found to be defective in material or workmanship during the period of service life recommended by the engine or equipment manufacturer, NAPA Filters will replace the defective filter with another NAPA filter. In addition, NAPA Filters will reimburse you for the reasonable costs of the parts and labor required to repair your engine or equipment to the extent the damage was solely attributable to a defect in your NAPA filter.

In order to obtain engine or equipment repairs under this warranty, the customer must, within 30 days after discovery of damage, submit a claim to any NAPA representative, our NAPA distributor, or directly to the address below. The customer must also allow the NAPA Technical Service Department to examine the filter and, if required, the engine or equipment, to determine the extent of damage and whether it was caused by a defective NAPA filter. The filter must be returned in its original, undamaged condition to the NAPA Technical Service Department for examination.

This warranty is exclusive of any other warranty, express or implied. NAPA FILTERS EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTIBILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Filters entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of a NAPA filter. NAPA Filters shall in no event be liable for any special, incidental, or consequential damages whatsoever, except those specifically provided for in this warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Keith Wilson
Vice President & General Manager

NAPA Filters, P.O. Box 1892, Gastonia, NC 28053-1892