

Warranty	NS RS-Limited Lifetime Products-W1
Tenneco	
NAPA Shocks and Struts	Lifetime Warranty

Warranty: Limited Lifetime Warranty

1. NAPA® Shocks and Struts warrants that this product is free from defects in materials and workmanship and wear-out when used on private passenger cars and light trucks under normal operating conditions for as long as such original purchaser owns the vehicle on which they were originally installed.
2. This warranty is limited to replacement of the defective or worn out part with a new product that performs substantially the same as the failed product. All other costs, (for example, shipping, removal and installation or labor) are excluded.
3. This warranty has no cash value and is not transferrable.
4. Warranty does not apply to products which have been modified, improperly applied, or installed on vehicles used for commercial or racing purposes.

How to Make a Valid Warranty Claim:

1. Consumer presents alleged defective product for warranty replacement to any authorized Installer or Retailer of NAPA® Shocks and Struts products for confirmation of product defect or wear-out and exchange.
2. Installer or Retailer needs to ensure that the consumer understands and can comply with the following minimum claim requirements:
 - a. Be the original purchaser of the qualifying NAPA® Shocks and Struts products.
 - b. Present original purchase bill of sale for the qualifying purchased NAPA® Shocks and Struts products which clearly includes the following; consumer name, consumer address, city, state, zip code, telephone number, vehicle make/model/year, mileage, part number(s), part quantity and date of repair.

Conditions for Limited Lifetime Warranty to be Valid:

1. Consumer must present the original purchase bill of sale to the Installer or Retailer when making a claim under this warranty.
2. Consumer making the claim must be the original purchaser of the product.

Disclaimer:

NAPA® Shocks and Struts reserves the right to inspect any product in question and make a judgment on the warranty claim. NAPA® Shocks and Struts reserves the right to discontinue or obsolete any part number without advance notice. Should a part number be discontinued or obsolete and it is no longer available, this warranty is null and void in respect to that part number. ALL WARRANTIES, EXPRESS OR IMPLIED ARE LIMITED TO THE TIME OR MILEAGE SET FORTH ABOVE. NAPA® SHOCKS AND STRUTS SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES OF ANY KIND RESULTING FROM THE ORDER OR USE OF IT'S PRODUCTS. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you.